



# Year Two Annual Report

Frankston City Health and Wellbeing Plan 2021-2025

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## Acknowledgement

Acknowledgement Frankston City Council acknowledges the Bunurong people of the Kulin Nation as the Traditional Custodians of the lands and waters in and around Frankston City, and value and recognise local Aboriginal and Torres Strait Islander cultures, heritage and connection to land as a proud part of a shared identity for Frankston City.

Council pays respect to Elders past and present and recognises their importance in maintaining knowledge, traditions and culture in our community.

Council also respectfully acknowledges the Bunurong Land Council as the Registered Aboriginal Party responsible for managing the Aboriginal cultural heritage of the land and waters where Frankston City Council is situated.

## Health and Wellbeing Priorities

Council's Health and Wellbeing Plan has been developed to progress six priority areas to improve the health and wellbeing of our community.

### Priority 1

#### Building healthy and active communities

- 1.1 Improve opportunities for walking, cycling and active travel
- 1.2 Improve access to public open spaces, play spaces and recreation facilities
- 1.3 Improve access to inclusive club sports and active recreation activities
- 1.4 Improve healthy eating and food security to support good nutrition across the life course

### Priority 2

#### Building fair and inclusive communities

- 2.1 Partner and advocate to reduce health inequities, poverty and disadvantage
- 2.2 Partner and advocate to improve equitable access to education, employment and housing
- 2.3 Strengthen relationships to support Aboriginal self-determination and reconciliation

### Priority 3

#### Increasing mental wellbeing and resilience

- 3.1 Support opportunities to build social inclusion and community connection
- 3.2 Increase volunteering and community participation
- 3.3 Foster social cohesion and community harmony

### Priority 4

#### Strengthening climate action for community wellbeing

- 4.1 Increase awareness of the health impacts of climate change
- 4.2 Strengthen response to public health threats and emergencies for vulnerable communities
- 4.3 Support healthy and sustainable homes, buildings and public spaces

### Priority 5

#### Strengthening gender equality and respectful relationships

- 5.1 Build partnerships to prevent family violence, violence against women, and elder abuse
- 5.2 Strengthen equitable, safe and respectful relationships
- 5.3 Create gender equitable workplaces, services and programs

### Priority 6

#### Building safe communities

- 6.1 Create safe public spaces through Council policy, planning and design
- 6.2 Build partnerships that change cultures and reduce harms from alcohol and other drugs and gambling
- 6.3 Create smoke free communities

## Our Health and Wellbeing Plan 2021-25

The Health and Wellbeing Plan 2021–2025 is Frankston City Council’s strategic plan for how we will work with our partners over the next four years to create well planned and liveable environments with healthy, strong and safe communities so everyone has the equal opportunity to enjoy good health and wellbeing at every stage of life.

The Plan meets the statutory requirements of the *Public Health and Wellbeing Act 2008*, and aligns with the Council Plan 2021-2025, Community Vision 2040 and Municipal Strategic Statement.

This annual report is an annual review of the progress made towards the six priorities outlined in the Plan during Year Two (2022-23), providing an assessment of the implementation of the actions within the Plan’s Year Two Action Plan.

## Our performance

### Year Two Highlights

#### Building health and active communities

- Council’s Integrated Transport Strategy 2022-2024 was adopted in February 2023 with action items, including the Bicycle Strategy and Cycle Improvement Plan, prioritised by Council for delivery in the 2023-24 financial year. Community engagement for the Bicycle Strategy is underway and aims to improve bike riding connections to make it safer and easier for people to ride around in their local area.
- The Frankston Metropolitan Activity Centre (FMAC) Structure Plan was adopted by Council in June 2023. The FMAC Structure Plan provides a framework to guide future development in Frankston’s city centre over the next 20 years supporting commercial and residential growth and revitalisation. The FMAC Structure Plan provides a clear direction on land use including open space, transport and movement around the City providing significant health and wellbeing outcomes for the Frankston City community.
- Over the past year the Play Strategy Implementation Program has seen numerous playspace constructions and upgrades that support the community to be active and enjoy play and leisure opportunities. In conjunction, the Open Space and Play Space Design Standards mean greater accessibility in these spaces for the community. There were six open and play spaces upgraded over the past year and numerous other upgrade designs in progress.
- Cultural change programs have been delivered to advance equality and inclusion within local sports clubs. In particular all clubs have access to Council’s Gender Self-Assessment Tool; and a Women in Sport Masterclass was well attended by 10 key women in sport, with mentoring sessions offered to those in attendance to support their own growth and progression as mentors in the future.
- Encouraging healthy eating and nutrition has involved the delivery of numerous projects with the aim of improving the accessibility of local, sustainable and affordable healthy food in the community. In particular the Draft Healthy, Sustainable, Secure Food Action Plan has been developed and will be presented to Council for adoption in October 2023. Other projects and activities have supported community members with vulnerabilities such as food swaps, a fresh food truck market, and supporting community gardens to donate fresh produce to emergency service providers that provide community meals to residents.

#### Building fair and inclusive communities

- The Future Ready Frankston Program has seen the delivery of three new websites, including Council’s Corporate website, Frankston City Libraries and the Frankston Arts Centre. All of these websites have achieved WCAG (Web Content Accessibility) 2.0 compliance that increases

accessibility for people with a wide variety of disabilities and provides our residents and customers with an enhanced customer's experience.

- Development of the Frankston City Housing Strategy commenced in 2022-23 with extensive research and broad community consultation undertaken (over 900 people participating). The Housing Strategy will provide a framework to guide Council's planning and decision making to accommodate our rapidly growing population over the next 15 years, including access to affordable housing.
- Advocacy for people experiencing homelessness was further advanced through our partnerships and work with the Frankston City Strategic Housing and Homelessness Alliance, Frankston Zero initiative and Youth2 campaign. A review of the Strategic Housing and Homelessness Alliance has culminated in a blueprint and clear plan of action to be implemented by the Strategic Alliance during 2023/24. Council facilitates and supports regular meetings between the 15 members of the Strategic Alliance that represent all key services committed to alleviating homelessness in Frankston City.
- In 2022 the Frankston Reconciliation Action Plan (RAP) was updated and adopted by Council and endorsed by Reconciliation Australia. Actions implemented through the RAP have included regular meetings with Bunurong Land Council to provide updates on upcoming projects to ensure Aboriginal and Torres Strait Islander peoples voices are valued and included; and cultural awareness training being delivered to 140 staff members. This training is available for all staff to participate in throughout the year.

#### **Increasing mental wellbeing and resilience**

- The WHAT program for young people was piloted successfully by Council across four secondary schools engaging with a total of 60 students. Engaging and interactive workshops were delivered over several weeks that aim to empower students by exploring various topics and opportunities, connecting them to community and letting them know about local programs that provide support while they pursue their passions. Students reported high rates of satisfaction with the WHAT program as well as a 40% increase in feelings of connection in the community, and a 20% more chance of seeking out supports. Following the success of the program it will continue to be rolled out to a range of educational institutions such as primary and secondary school and TAFEs.
- Providing safe, inclusive and accessible events and services for the community through Frankston Library has seen the introduction of Chill Out Zone sensory spaces for patrons and the use of animal assistance dogs during 'Reading Tails', an innovative, evidence based storytime program that uses 'Dog Assisted Education' to increase confidence in reading for primary-aged children that need encouragement and additional support. It has the added benefit of improving emotional wellbeing and reducing anxiety. In Year Two, 482 children and 351 Adults attended 'Reading Tails' sessions.
- A new Older Adult Activity Zone was opened in Wingham Park, Karingal providing access to fitness equipment specifically tailored for older adults to improve balance, dexterity and agility. Not only does this activity zone provide a unique way to improve fitness and stay active it also provides opportunities to reduce social isolation through social connections. Approximately 10 trained volunteers support people to safely use the equipment and provide another conduit for social connection.
- The Frankston Arts Centre program offered an inclusive range of programs providing opportunities for social connection and cultural expression. During Year 2 the 'Art for Dementia' program was successfully piloted for people living with dementia and their support networks. The program provided a structured visual art program to enhance wellbeing and create new connections through experiences of contemporary art for 10 participants and 10 carers. Other programs delivered include Artwell, Dialysart and BAM All Abilities.

### **Strengthening climate action for community wellbeing**

- Through Council's participation in the South East Councils Climate Change Alliance (SECCCA) led project, Enhancing Climate Resilience young people were identified as experiencing greater vulnerabilities to the impacts of climate change. Students from two secondary schools were engaged in a co-design workshop resulting in tools for young people (and others) to use to build resilience and reduce vulnerabilities associated with climate change.
- In Year 2 the Urban Forest Action Plan continued to increase the tree canopy cover in Frankston City contributing to the community's health and wellbeing by providing shade and protection from the sun particularly in areas most vulnerable to the impacts of heat. Some of the key initiatives held with the community included National Tree Day at Jubilee Park where 1,400 trees were planted; plant vouchers in Frankston City News to encourage residents to plant trees; and a new function added to the Corporate website where residents can directly request a new street tree for their property.
- All building projects undertaken in Year Two have met Council's Environmentally Sustainable Design (ESD) Standards and by doing so minimise the environmental impacts and cost of our buildings. This has a positive impact on community wellbeing by creating a healthy indoor environment and enhancing the level of comfort experienced via natural ventilation, heating and cooling, and natural lighting. In Year Two the design of the redeveloped Jubilee Park Stadium was issued a 4-Green Star accredited rating by the Green Building Council of Australia.
- The Monterey Recycled Water Scheme will see the delivery of more sustainable alternative water sources being supplied to our community and used to irrigate local parklands, reserves and sports grounds. In Year Two, Council successfully secured funding from the Victorian Government to expand the current recycled water infrastructure network, working in partnership with South East Water recycled water is expected to be supplied by mid-2024.

### **Strengthening gender equality and respectful relationships**

- Council continues to work towards a gender equitable organisation with 69% of actions from the Gender Equality Action Plan being completed or in progress in Year Two. In addition to this building organisational capability and awareness of gender equality has continued with the completion of five Gender Impact Assessments (GIAs) and another thirteen in progress across a range of projects that have a direct and significant impact on the community. The development of a GIA app is also being considered for use across the organisation.
- In recognition of International Women's Day Council delivered a successful event attended by fifty-seven people. Presenter Sam Floreani and panellists Ashleigh Streeter-Jones and Michael Hail engaged in a powerful discussion on the importance language has in reinforcing patriarchy and inequality and the significant impact changing language can have in fostering inclusion and progressing gender equality.
- Council continues to actively participate in the Critical Friends Network, a group of professionals trained by WHISE and the Department of Education and Training to provide feedback, guidance and support to schools to effectively deliver the Respectful Relationships initiative that is responsive to community need.
- The Age Friendly Ambassadors continue to be supported by Council and provide an important voice and perspective on a range of Council plans and projects throughout the year. The Ambassadors meet every two months to support the planning of key events and resources for older adults in the community promoting a culture of inclusion and respect.

## Building safe communities




- The Safer Communities Policy and Strategy has been drafted and is in the final stages of community consultation prior to being presented to Council for adoption in December 2023. Based on research, crime prevention theory and environmental design the Policy and Strategy emphasise a shared, collaborative, whole-of-Council approach towards four long term outcomes to create a safe, fair and inclusive municipality for all people over the next 10 years.
- The Late Night Library program has hosted a diverse range of events helping to build social connections while also providing a safe, accessible and free alternative to gambling activities that can cause significant harm in the community. One patron who previously had no social connections brought in a cake to share and enjoyed celebrating her birthday with others in the library. The Carrum Downs Library is open weekly on a Thursday throughout the year from 6-10pm.
- Creating safe smoke and vape free environments for our community has continued in Year 2 with the installation of new signage at sports clubs, monitoring and education on smoke free areas. This includes visits to playgrounds, schools, sporting clubs and festivals and responding to requests from public reports of smoking in and around designated outdoor smoke free areas. Statutory enforcement activities are reported bi-annually to confirm MAV Tobacco Agreement target requirements are being met in relation to retailers and the displaying of health warning signage.
- Delivery of the Lighting Frankston Action Plan and Local Shopping Strips Plan are being guided by a newly established Project Working Work with several designs commencing in Year 2 that will improve safety and accessibility within the municipality. These include the Creative Tree Lighting Project in Beach Street, the Frankston Foreshore Boardwalk lighting, and upgrades to pedestrian lighting as a part of the Fairways Shopping Strip upgrade in Frankston North.

## Year Two summary

There were a total of 110 actions in the Year Two Action Plan, the status of which are outlined in the table below.

In total, 12 actions were fully completed in Year Two with a further 95 having had significant progress made and progressing into 2022-23 Year 2 Action Plan. The majority of these actions comprise ongoing work that continues each year.

A further three actions identified for the Year Two Action Plan are not proceeding due to a change in strategic direction or resourcing since the Year Two Action Plan was adopted in October 2022.

Action status		Definition	No. of actions
<b>Complete</b>		Action completed during Year Two	12
<b>Progressing</b>		Progress has been made during Year Two, with the action continuing into Year Three (2022-23)	95
<b>Not proceeding</b>		Action not proceeding due to a change in strategic direction or resourcing	3

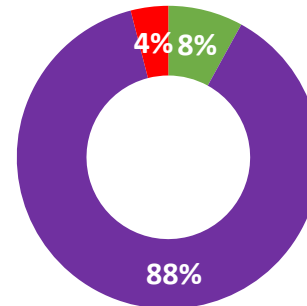
# Annual Scorecard

## Health and Wellbeing Plan progress

**Priority 1**

**Building healthy and active communities**

- 1.1 Improve opportunities for walking, cycling and active travel
- 1.2 Improve access to public open spaces, play spaces and recreation facilities
- 1.3 Improve access to inclusive club sports and active recreation activities
- 1.4 Improve healthy eating and food security to support good nutrition across the life course












■ Completed ■ Progressing ■ Not proceeding






Complete	
Progressing	
Not proceeding	






	Year Two Actions	Progress Comments	Status
1.1.1	<b>Commence implementation of the <i>Connecting Communities: Integrated Transport Strategy</i> to improve opportunities for sustainable transport choices and enabling active travel to be easy, safe and accessible.</b>	The Integrated Transport Strategy 2022-2042 was adopted by Council in February 2023. The Strategy's Action Plan will be prioritised for implementation through the 2023/24 Annual Budget process during Year Three.	
1.1.2	<b>Develop a Bicycle Strategy and Cycle Improvement Plan to provide more opportunities for cycling and improve shared path connections with local open spaces, schools, community facilities, activity centres and employment precincts.</b>	The development of the Bicycle Strategy has commenced with a Project Control Group established. Community engagement to inform the Strategy was undertaken during September. The Draft Strategy is aimed to be presented for adoption by Council by May 2024 during Year Three.	
1.1.3	<b>Proactively apply for grants, advocate to, and partner with state government and public transport providers to improve cycling and pedestrian</b>	Council was successful in securing a TAC grant to support construction of a 'wombat crossing' on Cadles Road in Carrum Downs in February as part of the McCormick's Local Area Traffic	






	Year Two Actions	Progress Comments	Status
	<b>infrastructure and train and bus services to decrease reliance on motor vehicles.</b>	Management Plan. Further grants to the TAC have been made and Council is awaiting the outcome. Pedestrian and cycling infrastructure improvements are also being sought via activities planned by the Major Road Projects Victoria and Level Crossing Removal Programs.	
<b>1.1.4</b>	<b>Initiate partnerships to explore the delivery of promotional and education campaigns about the benefits of walking and cycling for active travel and recreation.</b>	Council's Engineering Services team has investigated activities that promote the benefits of walking and cycling via the Integrated Transport Strategy. This includes a trial of Open Streets and Active Paths to support safe cycling routes to schools.	
<b>1.1.5</b>	<b>Adopt and implement the Frankston Metropolitan Activity Centre Structure Plan to support movement and transport needs of the local community.</b>	At the 14 June 2023 Council Meeting, Council resolved to adopt the FMAC Structure Plan. Authorisation is currently being sought from the Minister for Planning for Council to prepare and exhibit Planning Scheme Amendment C160fran to implement the FMAC Structure Plan into the Frankston Planning Scheme.	
<b>1.2.1</b>	<b>Update the Open Space Strategy to ensure the provision of a diverse range of high quality public open spaces that people want to be active in, including people of all ages, genders and abilities.</b>	Resources were not available to complete an update of the Open Space Strategy during Year Two, and will be pursued during Year Three. Implementation continued of the current Open Space Strategy to provide diverse and high quality open spaces, along with other activities, including: the development of a Skate and BMX Strategy; progress on the Final Baxter Master Plan; implementation of the Play Strategy; and finalisation of the Equestrian Master Plan, which will be present to Council for adoption in October 2023.	
<b>1.2.2</b>	<b>Continue to implement the Frankston City Play Strategy and Local Park Plan to create a diverse range of accessible and inclusive play spaces and local parks that all people want to use.</b>	The Play Strategy Implementation Program was undertaken during Year Two. Highlights included: playspace construction completed at Yarralumla Reserve and Langwarrin Reserve in Langwarrin, and Rosemary Reserve in Frankston North; playspace design progressing for Willow Park and Kareela Playspace in Karingal and East Seaford Reserve and Austin Road Reserve in Seaford; and playspace design progressing for Monique Reserve in Langwarrin and a multi-court upgrade at Pratt Reserve in Frankston South. Two rounds of community	

	Year Two Actions	Progress Comments	Status
		engagement were completed for the Sandfield Reserve in Carrum Downs.	
1.2.3	<b>Implement the Open Space and Play Space Design Standards to improve the accessibility and design of our open spaces.</b>	Open spaces and play spaces are being designed with improved accessibility standards. During Year Two a total of six open and play spaces were upgraded, including: Yarralumla Reserve in Langwarrin; Rosemary Reserve in Frankston North; Carrum Downs Recreation Reserve and Brolga Reserve in Carrum Downs; and Ballam Park and Orwil Reserve in Frankston.	
1.2.4	<b>Update the Sports Development Plan to provide sports and active recreation infrastructure that meets contemporary standards and is accessible and inclusive of all people.</b>	The Community Strengthening Department has commenced scoping work for the Sports Development Plan, with a Project Control Group to be established to develop the Plan during Year Three.	
1.3.1	<b>Continue to engage families in affordable recreational activities that promote physical activity and play, building on the success of pop-up playgroups in open spaces.</b>	Pop-up playgroup sessions were held throughout Year Two as a free weekly activities to provide families with a range of physical activities that can be easily replicated at home. Council's playgroup team partnered with PARC to provide the Young Parents Supported Playgroup with access to PARC programs that support participation in physical activity and promote self-care.	
1.3.2	<b>Roll out the Infrastructure Impact and Club Strength Assessment across sports clubs to guide future sports club development activities.</b>	Council's Recreation Team piloted the Infrastructure Impact and Club Strength Assessment and created reporting dashboards so that clubs could share the findings from the assessments. This complex project will continue into Year Three with the tool being further developed to provide greater validity and peer review.	
1.3.3	<b>Proactively apply for infrastructure grants to improve open space, sports and active recreation infrastructure provision for all people.</b>	Various open space related grants were sought during Year Two, including: Rosemary Reserve Play Space (successful); Sandfield Reserve Youth Space (successful); and Banyan Reserve (successful). Further to this, various sports and recreation infrastructure grants have been sought, including: Frankston BMX Park Upgrade (successful); Ballam Park Athletics Pavilion Upgrade (successful); Frankston Bowls Club (successful); and Overport Oval 1 Redevelopment (unsuccessful). Further grants are being sought to upgrade the Ballam Athletics Pavilion, Langwarrin Skate Park and Nairn Marr Djambana.	

	Year Two Actions	Progress Comments	Status
1.3.4	<b>Support the opening of the Belvedere Health and Wellbeing Hub to enable the delivery of community participation opportunities that promote health and wellbeing.</b>	The Belvedere Health and Wellbeing Hub opened during Year Two and is operational. Council's Recreation team are represented on the Board and will support all users to ensure that the Hub reaches its full potential.	
1.3.5	<b>Work in partnership with Monash University and Peninsula Health on the National Centre for Healthy Ageing to support delivery of an Inter-generational Learning and Activity Playground and Independent Living Lab at Belvedere Reserve</b>	Council continued to work with Monash University during Year Two on the design and installation of this innovative project. Council and Monash University have signed the tenancy documentation and the facility is in the final design stage in advance of construction commencing during Year Three.	
1.3.6	<b>Continue to implement Sports Club Gender Self-Assessment Tool as a culture change program for sporting clubs to achieve greater gender equity, both on and off the field, to improve inclusion and increase participation.</b>	All sports clubs were provided with access to the Gender Self-Assessment Tool during Year Two, and will continue to be promoted for use into Year Three with support offered as needed. Council has delivered other culture change programs, including the delivery of a Women In Sport Masterclass to 10 key women in sport in Frankston City, who will also be offered an additional four mentor sessions before progressing on to being mentors themselves.	
1.3.7	<b>Build greater equality and inclusion into sports clubs through service level agreements and facility user obligations, and extend into seasonal tenancy agreements.</b>	More inclusive service level agreements and facility user obligations are being introduced as new agreements and facilities come online, including the Jubilee Netball Stadium and Healthy Futures Hub. Council's Recreation team has also commenced the development of a Fair Access Policy in-line with state government directions to increase gender equity in sports facilities.	
1.4.1	<b>Continue to implement the Healthy Choices Policy to embed healthy food and drink options in council-owned facilities and events to encourage healthy choices.</b>	Peninsula Health has engaged with the Frankston Arts Centre to commence an audit of the catering menu and provide support to meet the Frankston City Council Healthy Choices Policy. The Writer's Bloc Café are meeting the Healthy Choices Guidelines and the Frankston City Council Healthy Choices Policy with green food/drink choices increasing from 25% to 50%. Red food choices have decreased from 61% to 20%.	

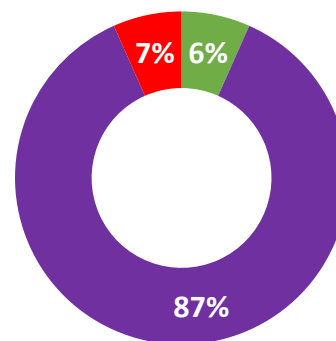
	Year Two Actions	Progress Comments	Status
1.4.2	<b>Investigate implementing the Achievement Program in early childhood settings to support healthy eating, nutrition, positive food habits and food literacy.</b>	Resources were not available to deliver this action during Year Two. However the Peninsula Health Achievement Program was promoted through Council's Best Start Network for other services to consider (reaching approximately 180 external organisations).	
1.4.3	<b>Work in partnership to deliver initiatives that encourage healthy eating throughout the middle years and youth, through Youth Services and Frankston City Libraries.</b>	The Youth Services team worked in partnership with Peninsula Health to encourage healthy eating through the provision of healthy food and snacks at youth events and activities held during Year Two. Frankston City Libraries purchases books for its collection to support education on food literacy and healthy eating, and ensures that healthy eating is promoted through its school holiday programs.	
1.4.4	<b>Continue to support sports clubs in council-owned facilities to provide healthy eating environments and promote water as the drink of choice.</b>	Council's Healthy Eating policy has been included in all new lease agreements signed with sports clubs throughout Year Two.	
1.4.5	<b>Develop a Healthy, Secure and Sustainable Food Action Plan to improve access to healthy food within the municipality.</b>	A draft Healthy, Sustainable Secure Food Action Plan was drafted and is envisaged to be completed by the end of 2023. Input was provided through an internal working group from relevant departments across Council as well as support from key stakeholder Community Plate.	
1.4.6	<b>Continue to promote and support initiatives such as food swaps, community meals, school breakfasts, food banks and other community led food projects.</b>	A range of activities were provided throughout Year Three, including: food swaps in community gardens; relationship building with emergency relief volunteer groups; supported Foodbank and Community Support Frankston to schedule a fresh food truck market for vulnerable community members; participated in the Frankston Emergency Relief Provider network; and collaborated with the Community Plate to deliver the 'Grow your own food' workshop at Orwil St Neighbourhood House. Further to this, Council has supported community gardens to donate fresh produce to emergency relief providers to support the provision of community meals for residents experiencing hardship.	

	Year Two Actions	Progress Comments	Status
1.4.7	<b>Build partnerships to explore opportunities to transform local community spaces into places for the community to come together and grow healthy food, learn new skills, connect and be sustainable.</b>	Frankston North Community Centre has continued to develop its community garden and garden programs, including the Garden-to-Plate program to make use of seasonal fruit and vegetables for low-cost community meals. The Centre has also submitted an EOI to the Adult, Community and Further Education Board to deliver funded programs connected to the community garden. Karingal PLACE community centre has been exploring opportunities for a food growing program to build intergenerational connections between Karingal Primary School and the U3A.	
1.4.8	<b>Participate in The Community Plate to take a collective impact approach to improving access to the local food system and encourage healthy eating.</b>	Council's Community Strengthening Department has been a proactive member of the Community Plate, with activities including a grown your own workshop at Orwill Street Community House. The Department has also commenced development of a Healthy, Secure Sustainable Food Action Plan due for adoption by the end of 2023.	
1.4.9	<b>Introduce a Seed Library at Frankston Libraries as a free borrowing service to encourage people to grow their own fresh food and plants.</b>	Frankston City Libraries launched a pilot program to establish a Seed Library, with donations enabling a range of seeds to be shared with the community. The pilot program is currently being evaluated to determine how the Seed Library will continue into Year Three.	

## Priority 2

### Building fair and inclusive communities






- 2.1 Partner and advocate to reduce health inequities, poverty and disadvantage
- 2.2 Partner and advocate to improve equitable access to education, employment and housing
- 2.3 Strengthen relationships to support Aboriginal self-determination and reconciliation







■ Completed ■ Progressing ■ Not proceeding




Complete	
Progressing	
Not proceeding	

	Year Two Actions	Progress Comments	Status
2.1.1	<b>Explore methods to develop stories highlighting the health and wellbeing needs of Frankston City's diverse community to inform the delivery of services and infrastructure.</b>	Resources were not available to progress this action during Year Two. This will be pursued via other relevant actions plans in Year Three, including the Disability Action Plan and Positive Ageing Action Plan.	
2.1.2	<b>Implement the Disability Action Plan 2021-2025 to deliver actions that reduce barriers and increase access and inclusion.</b>	The Disability Action Plan 2021-2025 was implemented successfully throughout Year Two, with key deliverables including: provision of sponsored uniforms for six teams participating in the FDBA All Abilities Basketball Competition; the Disability Access and Inclusion Committee (DAIC) recruited six new community representatives and four organisation representatives; planning commenced for installation of accessible beach matting at Seaford beach; DAIC members were supported to apply for the Peninsula Health Consumer Advisory Committee.	
2.1.3	<b>Through the Future Ready Frankston Program, continue to improve the accessibility and</b>	Council's new corporate website was launched, along with new websites for Frankston City Libraries and the Frankston Arts Centre. All websites are now WCAG 2.0 compliant, improving accessibility	

	Year Two Actions	Progress Comments	Status
	<b>functionality of Council's website and improve digital access to Council's services and information.</b>	for people with disability. Council's Customer Experience and Business Transformation Department continued to enhance and develop areas of opportunities on the corporate website to ensure a good customer experience.	
<b>2.1.4</b>	<b>Implement the Frankston Customer Service Charter to deliver accessible, respectful and clear communication and services.</b>	Council's foundational CX Strategy reached its halfway point in delivery, which provides the framework for delivery of the Customer Service Promise (the Charter). The first year objectives of the Strategy were met, including a Complaints Handling review, completion of the Discovery and Socialisation of the CRM and completion of the System register.	
<b>2.2.1</b>	<b>Develop and adopt the Economic Development and Skilled Community Strategy to identify approaches to better meet the education and training needs of Frankston City's diverse community and improve education, training, entrepreneurship and employment pathways for under-represented groups.</b>	The Economic Development Strategy was developed during Year Two, which included an analysis of the most recently available economic and social demographic data. Work on this Strategy will continue into Year Three.	
<b>2.2.2</b>	<b>Participate in the Job and Skills Network Frankston to support active linkages and coordination between education providers, skills, workers and employers</b>	Council's Economy, Investment and Activation Team participated in monthly Job and Skills Network Frankston meetings throughout Year Two, collaborating and sharing knowledge and information. The Network recently expanded to include Mornington Peninsula.	
<b>2.2.3</b>	<b>Explore opportunities to promote and support women in business through the development of tailored programs, including entrepreneurs skills training, promoting successful women in business through Invest Frankston and business mentoring.</b>	Council's Economy, Investment and Activation Team provided opportunities for women in business to be supported throughout Year Two, with promotion through various communication channels, business e-newsletters and social media.	
<b>2.2.4</b>	<b>Work in partnership to advocate for people experiencing, or at risk of, homelessness to be connected with housing and social support services through the Frankston City Housing and Homelessness Alliance Strategic Plan, Frankston Zero initiative and Y2 campaign.</b>	The Strategic Housing and Homelessness Alliance met four times during Year Two, which included a workshop facilitated by an independent consultant to review its vision, objectives and structure and make recommendations for future work. A report was received providing the Strategic Alliance with a blueprint for activities to be undertaken during Year Three. The Alliance continues to support the Frankston Zero initiative, and the newly established Rooming House working group.	

	Year Two Actions	Progress Comments	Status
2.2.5	<b>Improve access to affordable housing through the development of the Frankston Housing Strategy and Action Plan.</b>	The Frankston City Housing Strategy Discussion Paper, background report and neighbourhood character study was undertaken during Year Two. Community consultation was completed on these, with over 900 participants and including online surveys, community pop-ups in each suburb and workshops and resulted in twelve (12) written submissions. Feedback received during consultation and at the submitters hearing will be utilised to help draft the Frankston City Housing Strategy which will include a section on affordable housing.	
2.2.6	<b>Support the Frankston City Housing Advisory Committee to monitor, advocate and provide advice to Council on local housing needs within Frankston City.</b>	The Housing Advisory Committee met bi-monthly throughout the year, considering a range of topics and attending site visits to view social and affordable housing developments. The committee is preparing an annual report for presentation to Council to report on its activities and make any recommendations relating to local housing needs.	
2.3.1	<b>Work in partnership with Traditional Owners to identify, protect, recognise and promote Aboriginal culture, heritage and sites of cultural significance when planning and managing land use and development.</b>	Capital works project teams worked with Traditional Owners on a number of projects throughout Year Two. Council prepared Cultural Heritage Management Plans for all significant projects, including the Jubilee Park redevelopment.	
2.3.2	<b>Build relationships to explore opportunities to engage with Aboriginal and Torres Strait Islander peoples' to identify activities that support good health and wellbeing.</b>	Council's Community Strengthening Department participated in weekly Community Luncheons and other programs held at Nairn Marr Djambana to build relationships with local Aboriginal and Torres Strait Islander community members. Council officers also participated in regular meetings with the Bunurong Land Council and the First Peoples' Health and Wellbeing Centre to further Council's Reconciliation Action Plan. Council officers also attended the Aboriginal Elders Victorian Summit held in Melbourne involving over 100 elders and 200 Aboriginal and Torres Strait Islander peoples. This action will continue to be implemented through the RAP.	

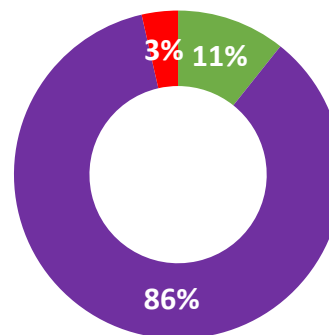


	Year Two Actions	Progress Comments	Status
2.3.3	<b>Project manage the redevelopment of Nairm Marr Djambana as space to provide meaningful cultural connection and wellbeing.</b>	The project management of the redevelopment of Nairm Marr Djambana has continued throughout Year Two. A masterplan has been developed with concepts, and engagement was undertaken in collaboration with Nairm Marr Djambana for the redevelopment, which includes a cultural trail.	
2.3.4	<b>Implement the Reconciliation Action Plan to demonstrate Council's commitment to stand with Aboriginal and Torres Strait Islander peoples in and around Frankston City to advance reconciliation.</b>	Council's Reconciliation Action Plan (RAP) continued to be implemented throughout Year Two, with an updated RAP adopted by Council and endorsed by Reconciliation Australia. This has included: the Family Health Services Department working closely with Nairm Marr Djambana; regular meetings with the Bunurong Land Council; and the provision of cultural awareness training for Council for staff (delivered to over 140 staff members).	
2.3.5	<b>Provide opportunities to build awareness, understanding and respect of Aboriginal and Torres Strait Islander culture and history through NAIDOC Week, Reconciliation Week and arts programming.</b>	Council worked in partnership with local services and organisations to deliver activities to celebrate NAIDOC Week at Nair Marr Djambana, which included the Bay Mob Health Expo. Council also attended the NAIDOC Week Dinner Dance in Mornington, and also supported the NAIDOC Day Family Day and Sorry Day events throughout the year.	

### Priority 3

#### Increasing mental wellbeing and resilience




- 3.1 Support opportunities to build social inclusion and community connection
- 3.2 Increase volunteering and community participation
- 3.3 Foster social cohesion and community harmony












■ Completed ■ Progressing ■ Not proceeding





Complete	
Progressing	
Not proceeding	




	Year Two Actions	Progress Comments	Status
3.1.1	<b>Deliver the Jobs Victoria Advocates Program to connect people with local employment opportunities and services such as training, counselling, mentoring and volunteering (funded until June 2023).</b>	Council's Job Advocates provided support to people seeking assistance to overcome employment barriers, with 2,097 community members receiving individual support during the 2022-23 financial year. State Government funding for the Job Advocate program ceased on 30 June 2023. Focus changed to the Job and Skills Network Frankston to support active linkages and coordination between providers, skills, workers and employers.	
3.1.2	<b>Work in partnership to pilot the What Program in secondary colleges to strengthen support networks and pathways, referrals to youth groups and activities and connect young people to the community through engaging and interactive workshops.</b>	The WHAT Program was successfully implemented, and across the 2022-23 financial year a total of 60 students from across four schools reported an average satisfaction level of 4.5 out of 5. After participating in the program, students reported a 40% increase of community connectedness and a 20% increase in likelihood to reach out for support.	






	Year Two Actions	Progress Comments	Status
3.1.3	<b>Implement the Positive Ageing Action Plan 2021-2025, deliver social inclusion actions to support older adults at risk of loneliness.</b>	The Positive Ageing Action Plan was successfully implemented in Year Two, with key actions being: social inclusion actions delivered with an expansion of existing Social Support Programs; increasing awareness and accessibility to services and supports; helping promote engagement and participation from older adults at risk of loneliness; and events and activities delivered including the Seniors Festival and programs at the new Older Adult Activity zone in Wingham Park, Karingal.	
3.1.4	<b>Implement the Youth Action Plan 2022-2026 to identify and facilitate more activities to support young people to be socially connected.</b>	The Youth Action Plan 2022-26 was successfully implemented during Year Two, with all activities and programs provided by Youth Services having been reviewed and redefined where necessary to align with the Plan. Feedback on activities and programs was regularly sought from young people and stakeholders to ensure the Plan is being effectively implemented. Highlights from Year Two included programs to support social connections for young people and the participation in the Frankston Mornington Peninsula Youth Suicide Postvention Protocol.	
3.1.5	<b>Implement the Municipal Early Years Plan 2021-2025 to support individuals and families to strengthen relationships and social networks.</b>	The Municipal Early Years Plan 2021-25 was successfully implemented during Year Two. Highlights included: the successful re-engagement of children and families in face-to-face service delivery post COVID-19; a pilot project to reduce barriers to participation in health and wellbeing programs for young parents in collaboration with PARC; a co-designed program for a young parent supported playgroup in Frankston North; Maternal and Child Health participation in supported playgroups to provide outreach support; and a collaboration with Mums Matter Psychology to deliver counselling services for parents of children aged 0-6 years.	

	Year Two Actions	Progress Comments	Status
3.1.6	<b>Expand the Project-Y Project into other areas of the municipality to provide assertive outreach to young people in need of support to make positive transitions into adulthood.</b>	The Project-Y Project was successfully delivered to provide assertive outreach in two locations across the municipality. This assertive outreach was conducted alongside other youth-focussed organisations, with the support of two major shopping centres. Across 2022-23, 712 contacts were made with young people during 73 assertive outreach sessions.	
3.1.7	<b>Provide training and resources for community groups and individuals to build digital literacy and connection to technology, including trialling a program providing digital items for loan through Frankston City Libraries.</b>	Frankston City Libraries delivered a range of opportunities to improve digital literacy and access to digital platforms throughout Year Two. Highlights included: the delivery of digital literacy training programs such as 'How to use government websites'; the launch of an ipad-for-loan program funded by a state government grant to improve digital literacy for seniors; access to public computers and wi-fi for free internet access; and the provision of one-to-one sessions to support the community to access a range of platforms and online forms.	
3.1.8	<b>Offer a range of programs that respond to community needs at Frankston North, Karingal and Frankston South Community centres, with programs and activities to provide social connection opportunities for people experiencing social isolation</b>	A range of programs were delivered from Frankston North Community Centre (FNCC), Karingal PLACE and Frankston South Community & Recreation Centre (FSCRC) throughout Year Two. Highlights included: the implementation of the Chatty Café program at Karingal PLACE and FSCRC; a community engagement survey undertaken by Karingal PLACE, FNCC and FSCRC to assist with its program review and strategic planning to ensure community needs are being met.	
3.1.9	<b>Explore intergenerational opportunities that build social connection and encourage skill sharing, including the L2P program and building intergenerational relationships through the Environmental Friends Network.</b>	The L2P program was successfully delivered throughout Year Two. The program provided opportunities for intergenerational relationships through a mentor program that matches older adults aged 55+ years with young people aged 16-23 years to support them to attain their drivers licence. A total of 42 young people participated in the program. The Environmental Friends Network was also successfully delivered, which through volunteering provides opportunities for older adults and younger people to	


	Year Two Actions	Progress Comments	Status
		connect. The development of the Nature Play Guidelines assisted the Network to engage with different groups, such as kinders and schools.	
3.1.10	<b>Provide local leadership through participation in a suicide prevention collaboration to explore prevention strategies.</b>	Council's Community Strengthening Department actively participated in the South East Suicide Prevention Collaboration throughout Year Two, with the aim of identifying strategies to reduce and minimise the prevalence of suicide in the local community. The Collaborative commenced planning for activities to be delivered during Year Three.	
3.1.11	<b>Support a coordinated response to suicide and harm through participation in the FMP Post Suicide Prevention Protocol.</b>	Council's Youth Services Team provided a coordinated response to suicide and harm during Year Two through its consistent and active participation in the Frankston Mornington Peninsula Suicide Postvention Protocol Group. The Group was facilitated by Jesuit Social Services and attended by various stakeholders, including Taskforce, Victoria Police and Peninsula Health.	
3.1.12	<b>Investigate implementing the Achievement Program in early childhood settings to improve social and emotional wellbeing and resilience.</b>	Resources were not available to implement the Achievement Program in early childhood settings during Year Two. However, the Program was promoted through the Best Start Network to approximately 180 external organisations.	
3.2.1	<b>Continue to build connections between volunteers and volunteer organisations, with promotion targeted at groups identified as being at greater risk of social isolation.</b>	Impact Volunteering celebrated National Volunteer Week and provided training sessions to increase volunteering participation.	
3.2.2	<b>Build the capacity of volunteer managers through the provision of training and networking opportunities</b>	Free training facilitated by Volunteering Victoria was provided by Impact Volunteering for registered community organisations aimed at building the capacity of volunteer managers and providing opportunities for networking. An average of 15 people attended each of these sessions. The 2022 Volunteer Awards Event was held in October 2022 and attended by many community organisations, volunteer managers, volunteers and staff.	

	Year Two Actions	Progress Comments	Status
3.2.3	<b>Through the Biodiversity Action Plan and Urban Forest Action Plan, enhance the community's connection with their local natural environment through projects that encourage participation in environmental volunteering and biodiversity protection and improve access to information on the natural environment.</b>	Council's Environmental Policy & Planning Team supported a range of activities throughout Year Two. Highlights included: the Gardens for Wildlife Volunteers, who undertook 60 visits contributing a total of 120 volunteer hours; three events for Biodiversity Blitz during Biodiversity months; events were held in July 2023 to celebrate National Tree Day and School Tree Day; an Open Day for the Indigenous Nursery; and teamed up with 27 local councils across Metro Melbourne to represent Greater Melbourne for the City Nature Challenge.	
3.2.4	<b>Maintain the Frankston City Community Panel of local residents to engage and collaborate with Council on key projects and issues to influence decision making, ensuring a diverse mix of voices from all ages, genders, cultures, local areas and backgrounds are represented.</b>	Council's Community Engagement Team maintained a Mini Frankston City community panel of over 600 members representing all ages, genders, cultures, local areas and backgrounds across the municipality. The Mini Frankston City was supported to engage with Council through the Engage Frankston online platform, monthly newsletters and an online monthly forum. Members have also joined deliberative engagements, with highlights including the Waste Circularity Strategy and Housing Strategy Discussion Paper.	
3.2.5	<b>Continue to improve community engagement and inclusion through the implementation of the new Community Engagement Framework and online engagement platform Engage Frankston, enabling the community to interact with Council and each other to have their say on key Council policies, programs and activities.</b>	The Community Engagement Framework was implemented consistently during Year Two. Use of the Framework encouraged the use of a range of engagement methods relevant to the project and community interest/impact level. It also encouraged the delivery of engagements in a range of locations, from online engagement through to local area and municipal-wide in-person engagement pop-ups, workshops and drop in sessions. The diversity of engagement levels, methods and locations has ensured diversity in the voices heard.	
3.2.6	<b>Develop the Strategic Place Activation Plan to provide opportunities to engage the community in the design and development of local activations.</b>	The Draft Place Activation Plan was developed to support Council to work with the community to identify and implement a range of place activations and activities to improve the health and wellbeing of the community along with supporting businesses to enhance economic prosperity.	

	Year Two Actions	Progress Comments	Status
		Implementation of the Draft Plan will be dependent on resources being available. Council officers will continue to work with local businesses to support local activations during Year Three.	
3.2.7	<b>Continue to use digital and outdoor engagement methods to complement in-person opportunities to better support families to remain engaged and participating.</b>	Council's Children's Services Team initially established digital and outdoor engagement methods during the pandemic so Council could continue to provide children and families with services. Whereas all services have returned to be in-person, digital engagement methods have continued to maintain engagement with more disengaged families and to support the mental wellbeing of children and families.	
3.2.8	<b>Improve the access and inclusion of major events and library programs through the introduction of social scripts, sensory spaces, AUSLAN interpretation, open captioning, audio descriptions, relaxed performances, accessible Storytimes, audio description of photos and captioning of videos.</b>	Frankston City Libraries established Chill Out Zones (sensory spaces) at all of its events to provide a quiet and safe space for patrons. Frankston City Libraries has also delivered Reading Tails 'accessible storytime' using animal assistance dogs to encourage and support children to build confidence in literacy. The Frankston Arts Centre has continued to make social scripts available for all visitors to the venue. The Centre has delivered performances providing AUSLAN interpretation, open captioning, audio descriptions and relaxed performances where possible.	
3.2.9	<b>Deliver arts and culture programs that promote mental wellbeing, social connection and cultural expression, including the Artwell program, DialysArt and other curated programs.</b>	Frankston Arts Centre provided weekly Artwell, Dialysart and BAM All Abilities programs to address social connection and cultural expression as well as fostering positive mental health, with some classes delivered offsite from Frankston Hospital. A pilot visual art program called 'Art for Dementia' was delivered successfully for people diagnosed with dementia and their carers (10 participants and 10 carers). Funding is being sought to continue this program in Year Three.	
3.2.10	<b>Promote community representation and diversity in the development and delivery of arts and culture programming to connect people of all ages, abilities and backgrounds.</b>	Frankston Arts Centre provided a range of programs that were representative of the community, including the delivery of performances representative of First Nations, people with disability, older people, young people and	

	Year Two Actions	Progress Comments	Status
		culturally diverse and gender diverse communities. Highlights included: 'Personal', a bilingual performance in both Auslan and English; the provision of tactile Auslan for a Deafblind patron; venue modifications; and the performance of 'Wallflowering' by HIT Productions reflecting the challenges of an aging community and visibility for the aging and elderly.	
3.3.1	<b>Establish a Culturally and Linguistically Diverse (CALD) Network to enable Council to better connect with diverse communities and cultural leaders to improve inclusion and engagement.</b>	The CALD Network was established during Year Two, comprising 12 members representing a diverse range of cultural backgrounds, organisations and services. The Network aims to engage, share and learn, whilst promoting inclusive and positive relationships and sense of belonging for all in the community. Two Network meetings have been undertaken to enable Council to improve connection and engagement with diverse communities and cultural leaders.	
3.3.2	<b>Adopt a Diversity, Access and Inclusion Policy and protocol to promote inclusion across Council's services, programs and facilities.</b>	Resources were not available to develop this policy during Year Two. Moving into Year Three, work will be undertaken through Gender Impact Assessments, the Disability Action Plan and the Safer Communities Policy (to be adopted).	
3.3.3	<b>Through the CALD Network, support the recognition and celebration days of significance and festivals for our diverse communities.</b>	The CALD Network was established during Year Two and was highlighted as part of Harmony Day 2023. Moving forwards the CALD Network will work with Council to prioritise and promote days of cultural significance.	
3.3.4	<b>Continue to deliver a diverse training program to staff to support inclusion and gender equality, including unconscious bias and inclusive leadership.</b>	A program of diversity and inclusion staff training modules were provided via the My Learning platform, which included Inclusive Leadership and Intro to Gender Equality 'Tools for Change' training programs. The LinkedIn Learning platform was launched in September 2023 and offers a wide range of diversity and inclusion courses for all staff.	
3.3.5	<b>Support the Peninsula Pride youth alliance to raise awareness, promote diversity and improve the overall mental health of young LGBTQIA+ people.</b>	Council's Youth Services Team actively partnered with the Peninsula Pride Youth Alliance during Year Two, holding a total of 36 meetings and attracting 170 attendances, and with a further 292 young people engaged through four	

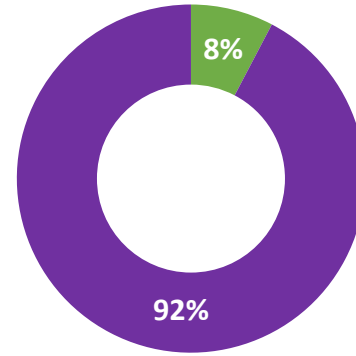


	Year Two Actions	Progress Comments	Status
		events. The Youth Services Team has supported all LGBTQIA+ events held within the municipality, and regularly reviewed its activities and programs to ensure that they are safe, inclusive, welcoming and promote diversity.	
3.3.6	<b>Promote positive images and stories about diverse communities, and dispel harmful myths and stereotypes.</b>	Positive images and stories about diverse communities were considered in all of Council's publications. Highlights included: promotion of Council's new CALD Network; Seniors Festival; promotion of Youth Services programs; NAIDOC Week; Reconciliation Week; IDAHOBIT; 16 Days of Activism; promotion of programs for people with disabilities; Day of People with a Disability; Wear it Purple Day; and the Age Friendly Ambassadors.	

## Priority 4

### Strengthening climate action for community wellbeing





- 4.1 Increase awareness of the health impacts of climate change
- 4.2 Strengthen response to public health threats and emergencies for vulnerable communities
- 4.3 Support healthy and sustainable homes, buildings and public spaces










Complete	
Progressing	
Not proceeding	

■ Completed ■ Progressing ■ Not proceeding

	Year Two Actions	Progress Comments	Status
4.1.1	<b>Implement the Climate Change Strategy and Action Plan to resource Council's adaption and mitigation actions.</b>	The Climate Change Strategy was adopted by Council on 3 April 2023. Council officers attended various Council events throughout the year to inform and educate the community about climate resilience and the new strategy. A new sunspot tool was introduced to provide a solar evaluation tool for residents and Home Energy Saver toolkits were provided to all Libraries for residents to loan.	
4.1.2	<b>Build relationships to increase awareness of the health impacts of climate change and promotion of information to encourage emergency preparedness and resilience, with a focus on vulnerable groups.</b>	Relationships were built throughout Year Two to promote awareness of emergency preparedness and resilience. This included relationships with agencies to identify residents most at risk of being adversely impacted by emergencies to support provision of tailored approaches to emergency planning and climate change impact awareness. Council officers partnered with the Emergency Planning Advice Service (EPAS), Country Fire Authority (CFA) and Australian Red Cross to engage with agencies, including the NDIS Local Area Coordinators and agencies providing in-home care services. A range of programs were promoted,	

	Year Two Actions	Progress Comments	Status
		including the CFA smoke alarm program, 'Are you prepared for an emergency' program and the Frankston Community Register.	
4.1.3	<b>Implement the Urban Forest Action Plan to deliver increased tree canopy coverage in the areas recognised as a priority for action due to low canopy cover, high urban heat and social vulnerability.</b>	The Urban Forest Action Plan was successfully implemented during Year Two. Highlights included: National Tree Day at Jubilee Park with 1,400 trees planted; 22 schools registered to receive 50 plants for School Tree Day with two schools Rowellyn preschool and Kananook Primary receiving 500 plants; and a talk from the Westernport Biosphere's Biodiversity in Schools program. Residents were encouraged to plant trees through the Plant voucher included in Frankston City News September edition and 'Request a street tree' function was included in rates notice.	
4.1.4	<b>Explore opportunities to share education and awareness raising campaigns to increase the community's knowledge and skills for advocacy and action.</b>	The adopted Climate Change Strategy and Action Plan were promoted to the community at the Party in the Park and Pets Day Out events held in April 2023, which included information on how the community can take action. A business networking event will take place in October 2023 to share information on sustainability and renewable energy opportunities. The Home Energy Saver Toolkit was launched for loan from Frankston City Libraries, which is aimed at providing the community with tools to support action to reduce household energy usage.	
4.2.1	<b>Continue to review the (all agency) Municipal Emergency Management Plan and sub-plans to consider climate change and its impacts on health and wellbeing, with a focus on vulnerable groups.</b>	The Frankston Municipal Emergency Management Plan was reviewed and approved in May 2023. The Disability Access and Inclusion Committee was consulted to ensure that the Plan was accessible for people with disability, and a Disability Advocate was added to the membership of the Municipal Emergency Management Planning Committee (MEMPC). Funding was secured to deliver training for Council's emergency management support staff to address capacity gaps and raise awareness of functional emergency management roles that support the community.	
4.2.2	<b>Proactively apply a gender lens into emergency management practice and planning using evidence based approaches and research.</b>	The Municipal Emergency Management Planning Committee (MEMPC) ensured a diverse membership to enable planning to be considered from a diverse range of perspectives. Planning undertaken for the Emergency Relief Centre included a gender assessment and practical examples were added to the operational	

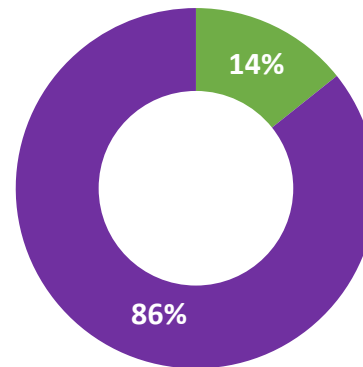
	Year Two Actions	Progress Comments	Status
		documents to support inclusive implementation. Council staff collaborated with other local councils to share information about gender approaches to emergency management practice.	
4.2.3	<b>Consider the impacts of climate change in the review of the Municipal Planning Strategy.</b>	The Municipal Planning Strategy and the Frankston Planning Scheme will be updated via a range of Planning Scheme Amendments as they are approved by the Minister for Planning, in particular, Planning Scheme Amendment C156frn which was developed during Year Two.	
4.2.4	<b>Participate in the South East Council Climate Change Alliance led project, Enhancing Climate Resilience to Climate Change, to help prepare communities in the South East region for current and future changes to the climate by improving community preparedness.</b>	Council officers participated in the South East Councils Climate Change Alliance (SECCCA) Enhancing Climate Resilience project throughout Year Two. This project identified young people as one of the population sub-groups most vulnerable to adverse impacts from climate change, and a workshop was developed with students from two local secondary schools to co-design tools that can be used by Council and others to support young people to build climate resilience.	
4.2.5	<b>Raise awareness of accessible community spaces, like libraries, neighbourhood houses and community centres, shopping centres and the cinema, for people who do not have adequate heating and cooling in their home</b>	Residents identified as being at higher risk of adverse impacts from emergencies were referred to the Emergency Planning Advice Service (EPAS) to participate in a self-assessment activity to develop tailored emergency plans. Accessible community spaces and public facilities were included in these plans to provide alternative options for those without adequate heating and cooling in their homes. Council's Emergency Management team build relationships with Community Support Frankston and attended its Homelessness Week event in August to promote climate controlled, accessible spaces in the community and to discuss the barriers faced in utilising these spaces.	
4.3.1	<b>Embed Environmentally Sustainable Design principles into strategies and plans relating Council-owned facilities and new developments, buildings, public realm and places.</b>	Pre-application meetings were held for all major development planning proposals to help applicants consider how ESD initiatives can be embedded into the design of the proposed developments. Council officers worked with the Council Alliance for a Sustainable Built Environment (CASBE) to support implementation of the ESD Standards Policy, which included the inclusion of requirements for	

	Year Two Actions	Progress Comments	Status
		EV Charging Stations, improved energy ratings and all electric facilities in new developments.	
4.3.2	<b>Implement Council’s ESD Standards for Council Buildings Policy to improve the health, comfort and efficiency of Council’s community-use facilities.</b>	All building projects were delivered to meet the ESD Standards Policy, and regular ESD meetings took place to ensure the Policy was being effectively implemented. A highlight during Year Two was the Jubilee Park redevelopment, which was issued a 4-Greenstar accredited rating for design by the Green Building Council Australia (GBCA).	
4.3.3	<b>Through the implementation of the Climate Change Strategy, explore ways to introduce and support programs to enable the community to upgrade their homes to be more sustainable and climate resilient.</b>	Council promoted several grant and funding opportunities to community groups and businesses to encourage sustainability and climate resilience. Council also promoted awareness raising campaigns, including the global Earth Hour event. A number of new programs were introduced, including Home Energy Saver Toolkits for loan from Frankston City Libraries and the online SunSpot Toolkit to encourage the community to upgrade their homes to be more sustainable.	
4.3.4	<b>Develop and advocate for projects to increase the use of alternative water supplied to irrigate active spaces so they remain accessible whilst reducing pressure on drinking water supplies.</b>	Council was successful in securing funding to implement the Monterey Recycled Water Scheme. Council officers have been working closely with South East Water to implement this project, with the aim of recycled water being supplied by mid 2024.	

## Priority 5

### Strengthening gender equality and respectful relationships

- 5.1 Build partnerships to prevent family violence, violence against women, and elder abuse
- 5.2 Strengthen equitable, safe and respectful relationships
- 5.3 Create gender equitable workplaces, services and programs



Complete



Progressing













Not proceeding





■ Completed ■ Progressing ■ Not proceeding

	Year Two Actions	Progress Comments	Status
5.1.1	<b>Update the Family Violence Prevention Action Plan to support action to prevent violence against women and children.</b>	The Family Violence Prevention Plan was updated and successfully implemented during Year Two. Highlights included: the completion of the Men As Role Models mentoring partnership project with White Lion, which has been evaluated with positive outcomes; and the development of the Respectful Relationships e-learning module. A consultant was engaged to support the development a new four year Family Violence Prevention Plan 2024-2028 Plan during Year Three.	
5.1.2	<b>Collaborate with WHISE to implement the Promoting Respect &amp; Equity Together Strategy for Southern Metropolitan Melbourne and Health Down South Strategy in Frankston City to participate in collective action across the southern Melbourne region.</b>	Council staff worked collaboratively with WHISE during Year Two through the Family Violence Prevention Steering Group, PRET Network and Good Health Down South and Critical Friends Network, and also participated in a number WHISE's events, learning forums and professional training. WHISE staff participated in a number of Council's committees to strengthen alignment and for support for the prevention of violence against women (PVAW) and gender equality, including the PVAW Steering Committee and the Frankston City & Mornington	

	Year Two Actions	Progress Comments	Status
		Peninsula Family Violence Collaborative. Council engaged WHISE to deliver a number staff specific training to build capacity on inclusive leadership, bystander training and responding to disclosures.	
5.2.1	<b>Conduct a review and evaluation of the Men As Role Models project.</b>	The Men As Role Models Program was completed in partnership with Whitelion and a comprehensive evaluation has been conducted. The evaluation showed that the program was highly successful with eight young people matched with mentors who achieved outcomes relating to the formation of strong relationships and improved decision-making.	
5.2.2	<b>Deliver Baby Makes 3 through the Maternal and Child Health Service to support parents to enjoy equal and respectful relationships.</b>	Resources were not available during Year Two to engage a Baby Makes 3 facilitator. It is anticipated that this program will commence during Year Three.	
5.2.3	<b>Launch Council's interactive respectful relationships online learning module for young people to provide education and support on navigating healthy and unhealthy relationships.</b>	The Respectful Relationships e-module for young people was developed. Grant opportunities are being explored to resource the implementation of this program.	
5.2.4	<b>Participate in the Critical Friends Network to strengthen respectful relationships education being delivered within secondary schools.</b>	Council's Youth Services team actively participated in the Critical Friends Network throughout Year Two, providing support and advice to schools delivering education on consent and respectful relationships. Council officers have also participated in professional development sessions throughout the year.	
5.2.5	<b>Participate in campaigns that raise awareness of gender equality, preventing violence against women and respectful relationships, including the 16 Days of Activism and International Women's Day</b>	Council held an event for 16 Days of Activism against Gender-based Violence with keynote speaker Phil Cleary. International Women's Day was celebrated with a presentation from Sam Floreani and panel discussion on the importance of language and how it can foster inclusion and progressing gender equality	
5.2.6	<b>Participate in campaigns that raise awareness of elder abuse and address ageism, including Elder Abuse Awareness Day and EveryAGE Counts Ageism Awareness Day.</b>	A range of information sessions and training opportunities were delivered throughout the year, including: financial knowledge information session for World Elder Abuse Awareness Day; an event for Older Persons Awareness day; promotion of an elder	

	Year Two Actions	Progress Comments	Status
		law information session which aimed to empower older adults and promote elder abuse awareness in the community; and training for EveryAGE Counts Ageism Awareness Day.	
5.2.7	<b>Deliver actions from the Positive Ageing Action Plan 2021-2025 that aim to build respect for older adults.</b>	The Positive Ageing Action Plan 2021-2025 was successfully implemented during Year Two. Highlights included: promotion and coordination of the Age Friendly Ambassadors as reference group to provide feedback on new strategies and projects; a partnership with The Push and Embrace to deliver an intergenerational project to improve perceptions and connections between young people and older people; and planning for cultural awareness training to be delivered to seniors clubs and groups.	
5.2.8	<b>Participate in the Respecting Seniors Network Steering Committee to explore ways to change community attitudes towards older people and ageing.</b>	Council's Positive Ageing Team participated in the Respecting Seniors Network Steering Committee to actively promote initiatives and events that encourage respect and a culture of inclusivity of older people. The Steering Committee participated in planning events and activities to celebrate World Elder Abuse Awareness Day, Older Person's Awareness Day, 16 Days of Activism and Frankston Seniors Festival.	
5.2.9	<b>Facilitate the Age Friendly Frankston Ambassadors program to represent older adults and challenge perceptions of older people.</b>	The Age Friendly Frankston Ambassadors program was coordinated throughout Year Two, and promoted throughout Council as reference group to provide feedback on new strategies and projects to further promote a culture of inclusion and respect amongst older adults.	
5.3.1	<b>Continue to support and develop Council Diversity and Inclusion Group to champion, advocate and oversee the implementation of the Gender Equality Action Plan 2022-2025.</b>	Council's Diversity and Inclusion Group (DIG) met five times throughout Year Two and had a focus on capacity building and knowledge sharing within the group and across the organisation. A key achievement was the introduction and implementation of the use of pronouns across the organisation, with other highlights including discussion and feedback on recruitment and on boarding processes, the Fair Access Policy and Gender Impact Assessments.	

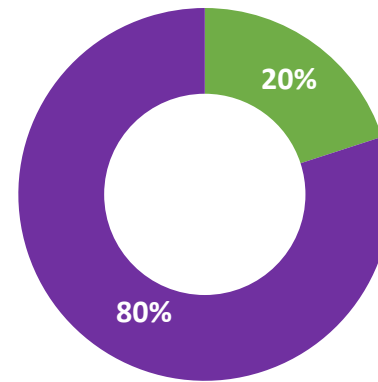


	Year Two Actions	Progress Comments	Status
5.3.2	<b>Implement the Gender Equality Action Plan 2022-2025 to foster a workplace culture where all staff can have an equal lived experience.</b>	The Gender Equality Action Plan 2021-25 was successfully implemented during Year Two, with 69% of the actions within the Plan having either been completed or in progress.	
5.3.3	<b>Develop processes and build capabilities to commence Gender Impact Assessments on key Council policies, programs and services to reduce unintended barriers that drive inequity.</b>	Council's Gender Equality Advisor worked throughout Year Two to implement processes to undertake Gender Impact Assessments (GIAs) and raise organisational capability and awareness on GIAs. A total of five GIAs were completed and a further 13 are in progress. A GIA App is being considered for use across the organisation, and a question was added to the Service Planning process to further embed GIAs into organisational processes.	

## Priority 6

### Building safe communities






- 6.1 Create safe public spaces through Council policy, planning and design
- 6.2 Build partnerships that change cultures and reduce harms from alcohol and other drugs and gambling
- 6.3 Create smoke free communities











Complete	
Progressing	
Not proceeding	

■ Completed ■ Progressing ■ Not proceeding

	Year Two Actions	Progress Comments	Status
6.1.1	Continue to implement the Lighting Frankston Action Plan and Local Shopping Strips Plan to increase the safety and broader use of public open spaces, play spaces, community infrastructure and activity centres.	A Project Working Group was established to guide and coordinate delivery of lighting projects from the Lighting Frankston Action Plan and Local Shopping Strips Action Plan. Design commenced for several key projects, including: the Creative Tree Lighting Program in Beach Street to trial different lighting type); the Frankston Foreshore Boardwalk lighting to improve safety and access between the Pier forecourt and Olivers Hill; the illumination of St Pauls Church as a key landmark; and an upgrade of pedestrian lighting as part of the plans to upgrade the Fairways shopping strip in Frankston North.	

	Year Two Actions	Progress Comments	Status
6.1.2	<b>Adopt a Safer Communities Policy and Strategy to provide context to Council's commitment to a safe and welcoming community where people to feel safe, included and able to participate in community life.</b>	The Safer Communities Policy and Strategy were drafted after extensive community and stakeholder consultation during Year Two. The Draft Policy and Strategy were endorsed for community consultation over four weeks in October and November and is scheduled to be presented to Council for adoption in December 2023.	
6.1.3	<b>Explore initiatives such as Your Ground in creating safe environments for the whole community, including women and people across the gender spectrum.</b>	Council worked to support safe environments in sports clubs throughout Year Two, which included: delivery of the Women in Sport training to build the capacity of women to act as mentors for women in leadership in sports clubs; embedding CPTED principles into the design of new facilities to ensure new facilities are welcoming and safe; coordinating the Sports Liaison Committee as a forum to share ideas on how continuous improvement can be achieved; and commencing work on the Fair Access Policy to ensure gender equality in access and use of sports clubs.	
6.2.1	<b>Participate in the PIVOT youth crime prevention program to support young people who have had repeated contact with the justice system through assertive outreach support and case management.</b>	Council's Youth Services Team actively participated in the PIVOT program throughout Year Two, which included participation on the Executive Leadership Group and Referral and Advisory Panel.	
6.2.2	<b>Build partnerships to improve access to education programs and support services for families and young people on harms relating to alcohol and other drugs.</b>	Council built partnerships with Peninsula Health and Monash Health to support awareness raising and education to young people and families about harms associated with vaping.	
6.2.3	<b>Build partnerships to collaborate on prevention programs and initiatives that address harmful gambling.</b>	Council committed as an Alliance for Gambling Reform 'leadership council' during Year Two. Council also partnered with Mornington Peninsula Shire Council and Connect Health to deliver a community event on online gambling during Gambling Harm Awareness Week in October 2023. Approximately 25 people participated in	

	Year Two Actions	Progress Comments	Status
		the event. This action will be progressed through consolidation of actions to prevent gambling harm.	
6.2.4	<b>Continue to implement the Libraries After Dark program to provide an alternative recreational activity to local poker machine venues in the evenings</b>	The Libraries After Dark program was delivered at the Carrum Downs Library throughout Year Two, ensuring that the library was open until 10pm every Thursday evening to offer a range of alternative activities to gambling at local gaming venues. This program will continue as the Late Night Library program in Year Three.	
6.2.5	<b>Support sports clubs to build their capacity to reduce harm and encourage participation in the Good Sports Program and Love the Game campaign.</b>	Council's Recreation Team has included an item in tenancy agreements with sports clubs to recommend that they participate in the Good Sports program.	
6.2.6	<b>Partner with the Alliance for Gambling Reform to advocate for gambling legislative reform at a national and local level.</b>	Council continued to support the Alliance for Gambling Reform through the provision of a community grant.	
6.2.7	<b>Undertake research and monitor statistical data to better understand the community's needs relating to gambling harms, including sports betting and online gambling amongst different cohorts and how it intersects with health inequities.</b>	Council engaged .id to provide free online demographic resources for use by Council staff and the community to monitor demographic data trends. Online and in person sessions were held for council staff and the community to provide a 2021 Census briefing and training in use of the online demographic resources.	
6.2.8	<b>Build partnerships to explore the delivery of awareness raising campaigns to prevent and reduce gambling harm and increase awareness of support services available.</b>	Council partnered with Mornington Peninsula Shire Council and Connect Health to deliver a community event on online gambling during Gambling Harm Awareness Week in October 2023. Approximately 25 people participated in the event.	
6.2.9	<b>Participate in Gambling Harm Awareness Week to start conversations about gambling harms the effects they can have on communities.</b>	Council partnered with Mornington Peninsula Shire Council and Connect Health to deliver a community event on online gambling during Gambling Harm Awareness Week in October 2023. Approximately 25 people participated in the event.	

	<b>Year Two Actions</b>	<b>Progress Comments</b>	<b>Status</b>
<b>6.3.1</b>	<b>Work in partnership with Peninsula Health to promote smoke free environments in council and community settings.</b>	Council is supporting Peninsula Health to install new signs at sport clubs to promote smoke and vape free environments.	
<b>6.3.2</b>	<b>Continue to monitor and provide education in relation to No Smoking within certain distances around designated areas, such as playgrounds and schools.</b>	Council's Environmental Health team provided monitoring and education on smoke free areas and the provision of No Smoking signs to meet the Tobacco Activity Agreement with the MAV and Department of Health, which included regular visits to playgrounds, schools, sporting clubs and festivals. The team also responded to requests from the public reporting concerns about smoking in and around designated outdoor smoke free areas.	
<b>6.3.3</b>	<b>Continue to monitor tobacco retailers to ensure they are displaying required health warning signage.</b>	Council's Environmental Health undertook its statutory enforcement activities to monitor tobacco retailers and provide education on the mandatory display of health warning signage. This activity is reported to the MAV on a bi-annual basis to confirm targets are being met, as per the MAV Tobacco Agreement requirements.	