



# Frankston City Health and Wellbeing Plan 2021 - 2025



## Year Three Annual Report

1 November 2023 – 31 October 2024

# Contents

Health and Wellbeing Priorities	3
Our Health and Wellbeing Plan 2021-25	4
Our performance	5
<i>Year Three Highlights</i>	5
<i>Year Three summary</i>	10
Annual scorecard - Health and Wellbeing Plan	11
<i>Priority 1</i>	11
<i>Priority 2</i>	16
<i>Priority 3</i>	20
<i>Priority 4</i>	28
<i>Priority 5</i>	33
<i>Priority 6</i>	37

## Acknowledgement

Acknowledgement Frankston City Council acknowledges the Bunurong people of the Kulin Nation as the Traditional Custodians of the lands and waters in and around Frankston City, and value and recognise local Aboriginal and Torres Strait Islander cultures, heritage and connection to land as a proud part of a shared identity for Frankston City.

Council pays respect to Elders past and present and recognises their importance in maintaining knowledge, traditions and culture in our community.

Council also respectfully acknowledges the Bunurong Land Council as the Registered Aboriginal Party responsible for managing the Aboriginal cultural heritage of the land and waters where Frankston City Council is situated.

# Health and Wellbeing Priorities

Council's Health and Wellbeing Plan has been developed to progress six priority areas to improve the health and wellbeing of our community.

## Priority 1

### Building healthy and active communities

- 1.1 Improve opportunities for walking, cycling and active travel
- 1.2 Improve access to public open spaces, play spaces and recreation facilities
- 1.3 Improve access to inclusive club sports and active recreation activities
- 1.4 Improve healthy eating and food security to support good nutrition across the life course

## Priority 2

### Building fair and inclusive communities

- 2.1 Partner and advocate to reduce health inequities, poverty and disadvantage
- 2.2 Partner and advocate to improve equitable access to education, employment and housing
- 2.3 Strengthen relationships to support Aboriginal self-determination and reconciliation

## Priority 3

### Increasing mental wellbeing and resilience

- 3.1 Support opportunities to build social inclusion and community connection
- 3.2 Increase volunteering and community participation
- 3.3 Foster social cohesion and community harmony

## Priority 4

### Strengthening climate action for community wellbeing

- 4.1 Increase awareness of the health impacts of climate change
- 4.2 Strengthen response to public health threats and emergencies for vulnerable communities
- 4.3 Support healthy and sustainable homes, buildings and public spaces

## Priority 5

### Strengthening gender equality and respectful relationships

- 5.1 Build partnerships to prevent family violence, violence against women, and elder abuse
- 5.2 Strengthen equitable, safe and respectful relationships
- 5.3 Create gender equitable workplaces, services and programs

## Priority 6

### Building safe communities

- 6.1 Create safe public spaces through Council policy, planning and design
- 6.2 Build partnerships that change cultures and reduce harms from alcohol and other drugs and gambling
- 6.3 Create smoke free communities

## Our Health and Wellbeing Plan 2021-25

The Health and Wellbeing Plan 2021–2025 is Frankston City Council’s strategic plan for how we will work with our partners over the next four years to create well planned and liveable environments with healthy, strong and safe communities so everyone has the equal opportunity to enjoy good health and wellbeing at every stage of life.

The Plan meets the statutory requirements of the *Public Health and Wellbeing Act 2008*, and aligns with the Council Plan 2021-2025, Community Vision 2040 and Municipal Strategic Statement.

This Annual Report is an annual review of the progress made towards the six priorities outlined in the Plan during Year Three (2023-24), providing an assessment of the implementation of the actions within the Plan’s Year Three Action Plan.

### Our health and wellbeing partners

We work closely with local health organisations to deliver improved health and wellbeing outcomes for the community, our key health partners include (but are not limited to):

**Peninsula Health** - The major provider of clinical and community health services in Frankston City and the Mornington Peninsula.

**Women’s Health in the South East** - Works to improve the health and wellbeing of women in the Southern Metropolitan Region of Melbourne and focuses on two main priority areas: sexual and reproductive health, and mental health including the prevention of violence against women.

**South East Primary Health Network Melbourne (SEMPHN)** - Funded by the federal government with the key objectives of increasing the efficiency and effectiveness of medical services for patients, particularly those at risk of poor health outcomes, and improving coordination of care.

**South East Public Health Unit (SEPHU)** – Partnering with local councils, healthcare providers, peak bodies and community groups to co-design and lead public health initiatives across the south east catchment (11 local government areas).

# Our performance

## Year Three Highlights

### 1. Building healthy and active communities

- Following its opening in late 2023, The **Healthy Futures Hub** has provided a vibrant and inclusive community space dedicated to improving the health and wellbeing of the community. The facility hosts 10 organisations specialising in intergenerational health, all-abilities and community sport. The Hub provides access to community sports programs, telehealth services, sports physio and sports medical practices, gym and learn to swim programs, community dentistry, NDIS programs and a café.
- The Frankston **Fair Access to Sport Policy** addresses and removes the known gender barriers associated with accessing and using community sport infrastructure. The policy was adopted by Council in June 2024 and sets out the requirements, roles, responsibilities, and expectations of Council and Sports Clubs to encourage a level playing field in sport and recreation. Education sessions have commenced to inform sports clubs of the policy and a change management and action planning session was held with clubs in August 2024.
- Throughout the past year **opportunities for older adults to be physically active** have included weekly one-on-one sessions at the Wingham Park Older Adult Exercise Park, Age-strong classes and walking groups at community centres, over 100 different events and activities during the annual Seniors Festival in October, Seniors Meet and Greet meetings and promotion through the Positive Ageing newsletter of social clubs and groups, volunteer opportunities and a host of local and affordable physical and social activities. The Keeping Active, Involved and Informed Directory of physical activity groups for older people, an initiative delivered in collaboration with Mornington Peninsula Shire and Peninsula Health, is regularly updated and distributed to the community.
- The **Healthy, Secure and Sustainable Food Action Plan** provides Council's key priorities and actions to improve healthy eating, food security and support good nutrition throughout the life course. The Plan, adopted by Council in December 2023, addresses the complex issues affecting our food system and guides our approach to improve equitable access to safe, affordable, and nutritious food for all people in our community. A range of projects have been delivered throughout the year including a mulch workshop for the community gardens, re-purposing parklet furniture as planter boxes and facilitating bi-monthly meeting with all the Community Gardens. A new modular hub has been built at the Down's Estate Community Garden providing a training space for food security workshops and an education program linked with local schools.
- Significant **high quality open and playspace upgrades** have been achieved over the year with 8 reserves upgraded providing improvements to play and passive recreation spaces in our community. The most recently opened upgraded space at Austin Reserve Seaford features recycled materials, new seating, accessible drinking fountains, kick-about area, swings, nature play, accessible picnic table, junior play structure and landscaping. Plans are in development for future upgrades in Seaford, Karingal and Skye.

## 2. Building fair and inclusive communities

- The **Frankston Economic Development and Skilled Community Strategy** focuses on building a strong local economy while leveraging opportunities across the region. The strategic priorities will be delivered over the next three years through an Action Plan including Council's role in supporting employment, skill development and training of local workers.
- Supporting linkages and coordination between education providers, skills, workers and employers continues to be a priority for Council. As a partner in the Frankston Mornington Peninsula Local Learning and Education Network (FMPLLEN) Council hosted the '**School to Work Forum**' in June 2024 at the McClelland Gallery with more than eighty people in attendance. The forum provided an opportunity for local businesses, principals, educators and Council Officers to explore strategies for engaging and retaining young talent within the local workforce.
- The introduction of **five new electric mobility scooter and wheelchair recharge points** in key community activity hubs improves accessibility in and around Frankston City. The project was developed and implemented by Council in partnership with Monash University students and the support of our Disability Access and Inclusion Committee. The new recharge points are located at the Frankston Civic Centre, Frankston Arts Centre, and the Frankston, Seaford and Carrum Downs Library branches.
- Over the past 12 months Council has worked collaboratively with partners from the community housing, homelessness and not-for-profit sectors through the Frankston City Strategic Housing and Homelessness Alliance and Frankston Zero to **improve support for people experiencing or at risk of homelessness**. This has included advocacy to the Australian Government for regulatory reform to improve support and safeguards for NDIS clients accessing Supported Independent Living Accommodation, improving service system connections between homelessness services and Peninsula Health to better support people experiencing homelessness with mental health needs and delivering a clinic to assist people experiencing homelessness to obtain identification documents and connect with the Victorian Housing Register.
- Council has also coordinated the **Frankston City Housing Advisory Committee** to monitor housing and provide advice on local housing issues, including social and affordable housing. The Committee has advocated for the Victorian Government to proactively promote the benefits and incentivise property investors to lease their properties as affordable private rentals, met with local MPs to discuss the affordable housing needs in Frankston City, and supported the development of a Council Affordable Housing Policy.
- Council continued to provide opportunities to **build awareness, understanding and respect of Aboriginal and Torres Strait Islander culture** in our community. In recognition of Reconciliation Week an inspiring talk with Uncle Lionel Lauch, a Gunitjmara Kirrae Wurrung-Bundjalung man who alongside his daughter Skykla, shared his experience of reconciliation as one of the stolen generation. The event held at the Frankston Library was well attended by 40 community members who reportedly were left with a sense of connection and knowledge following the talk.

### 3. Increasing mental wellbeing and resilience

- Building **social networks and community connections that support positive mental and physical wellbeing** continue to be achieved through the programs at Council's community centres. The increasingly popular Chatty Cafés not only provides a safe place for residents to meet each other and form friendships, they also provide Learn Local hospitality students with real-life experience in running a Café and customer service (at Frankston North Community Centre). Facilitated conversations overseen by volunteers have led to a better understanding of barriers to improved health. This has seen the development of whole-of-community information sessions to address priorities, as well as pop-up chair based exercise sessions for attendees. Scheduling these together has proven successful, with many new participants stating an improvement in their chronic health conditions and mobility alongside the development of otherwise unlikely social connections and friendships.
- As a part of Council's Southside Festival, the **inaugural Human Library project** was launched in 2024. This innovative concept provided readers with an opportunity to 'borrow' real people who share their lived experiences on a range of topics such as neurodiversity, discrimination, mental health, sexuality, age and gender identity. In total there were 12 human 'books' and 44 readers engaged in this initiative that fosters social cohesion and celebrates the diversity of our community.
- Throughout the year, the youth services team have delivered 35 programs to 942 students; and engaged 148 times with young people through the Project-Y assertive outreach service supporting opportunities to build social networks and community connection. The Youth Services team delivered the **WHAT Program** at two local high schools for young people at risk of disengaging from school; and an **R U OK Day** initiative where young people, mentored by a local artist will design and paint a mural on Nepean Highway to be unveiled on R U OK Day. Youth Services are also an active partner with Peninsula Pride youth alliance, supporting all LGBTQIA+ events in Frankston City and participating in the **IDAHOBIT event**.
- **Volunteering Frankston** (formerly Impact Volunteering) delivered four training sessions throughout the year, providing participants with a range of skills and knowledge to recruit, engage and retain a diverse team of volunteers reflective of our diverse community. Over 150 volunteers were acknowledged and thanked for their contributions at the annual Volunteer Celebration Event held in May 2024.
- In celebration of Harmony Day and Frankston City's Cultural Diversity, over 300 people attended the **Exhibition of Cultural Costumes**, where members of the community could view cultural costumes representing the top 10 languages (other than English) spoken at home in Frankston City. The languages included Mandarin, Greek, Filipino, Italian, Russian, Spanish, Malayalam, Arabic, German and Hindi. This event provided an opportunity to promote and celebrate Frankston City's rich cultural diversity while also raising greater awareness of the evolving diversity within our city. This event was supported by the Frankston Council Culturally and Linguistically Diverse (CALD) Network.

#### 4. Strengthening climate action for community wellbeing

- Council's **80,000 tree planting initiative** was selected as a finalist for the Keep Australia Beautiful Victoria's Tidy Towns and Cities – Sustainability Award in the Environment Category. Increasing our tree canopy creates a more liveable city providing the community with a range of environmental, economic and health benefits and is a priority in Council's Urban Forest Action Plan. 20,000 trees were planted in 2022/23.
- Environmental education programs provide opportunities to enhance the community's connection with the local natural environment. Over the past year a range of community events were delivered such as **National Tree Day, Schools Tree Day, Biodiversity Blitz, Coastal and the Gardens for Wildlife walk**. The Environmental Education program continued to be popular with different themes in each school holidays. Plant giveaways, and presentations on local wildlife and conservation techniques further engaged the community while at the Frankston Indigenous Nursey Open Day. Volunteers in the Garden for Wildlife program visited 76 gardens and installed habitat boxes.
- In collaboration with **Repurpose It and Good 360 Australia**, we extended our commitment to sustainability initiatives in local schools. This included a day at two local primary schools, where donated soil from Frankston Council's composted green organics from the Frankston Regional Recycling and Recovery Centre (FRRRC) were used in the school gardens to enhance garden expansion, providing students with hands-on learning experiences and fostering a deeper connection to nature and sustainability. These projects empower local students to cultivate, harvest and enjoy fresh produce while learning about environmental stewardship and nutrition.
- Due to increasing community demand, the number of **Home Energy Saver Toolkits** available for loan through the libraries has been increased this year. There are now three of each of the following toolkits available: Toolkit 1 includes an energy saving contact thermometer, non-contact infrared thermometer, water flow measuring cup and a PowerMate Lite energy meter. Toolkit 2 contains a Flir thermal imaging camera. New addition is Toolkit 3 which contains a portable induction cooktop. These Home Energy Saver Toolkits are aimed at informing and enabling our community to reduce energy usage in their homes. Through measuring where excess water or energy is being used or lost, revealing where hot or cold air is leaking in and out of the home or insulation is missing and demystify cooking with electricity. Reducing energy usage results in cost savings and emissions reductions.

#### 5. Strengthening gender equality and respectful relationships

- Adopted by Council in May 2024, **The Family Violence Prevention Action Plan** is an ambitious plan that aims to prevent the high rates of family violence in Frankston City. It includes four priority areas to address the gendered drivers of family violence through data driven, evidence-based primary prevention, integration with service provision and collaborative partnerships. Assessing the social impact of the plan is integrated within the evaluation framework to measure the short and long-term effectiveness of prevention activities.
- Council's **interactive online learning program 'Awesome Respectful Relationships'** commenced delivery at a local primary school, running two programs to address all year 6 students. Delivered by the Youth Services team and running weekly over four weeks it has reached approximately 40 students. The aim is that the program will be accessible



for students to engage with independently, providing a suite of learning materials promoting gender equality and safe respectful relationships.

- Through a collaborative partnership with neighbouring Councils, a series of events were delivered during **Men's Health week**. The events emphasised the importance of men's health checks, encouraging meaningful activities, and advocating for changes that improve health and wellbeing outcomes for men and boys. As a part of Men's Health Week the screening of the documentary HAPPY SAD MAN explored complex emotional landscapes that aim to shift the conversation around men's mental health and masculinity. The screening was well attended by the community and supported by the Frankston Mental Health and Wellbeing Local to provide free counselling. The events were primarily driven by local men's community groups and supported by Council, with over 300 people attending all events over the week.
- Advancing and promoting gender equality continues to be a main priority for Council, in this reporting period 13 Gender Impact Assessments (GIAs) have been completed on Council policies, programs and services that have a direct and significant impact on the public. To further streamline this work a **new digital Gender Impact Assessment Tool** was developed and launched, creating an accessible and user-friendly platform for staff to undertake these assessments that aim to provide fairer outcomes and ensure all people have equitable access to opportunities and resources.

## 6. Building safe communities

- The Environmental Health team conducted **59 educational visits on tobacco and e-cigarette retailers** and investigated nine referrals from Victoria Police and complaints from the public regarding non-compliance with the Tobacco Act. In April 2024, 34 tobacco and e-cigarette/vape retailers were tested, and none were found to be selling tobacco and e-cigarette products to minors.
- Through the implementation of the **Lighting Frankston Plan**, lighting upgrades have been delivered across the city contributing to the safety, comfort and enjoyment of our public spaces. Upgrades include integrated pedestrian lighting along the dune boardwalk between the Pier forecourt and Olivers Hill, tree illumination at Ballam Park and Peninsula Aquatic Recreation Centre (PARC), and illumination at Grimwade Clocktower and St Pauls Church. Plans are also in development for Ballam Park Safety Lighting and Play Space lighting.
- **Late night Libraries at Carrum Downs** continues to provide the community with an alternative recreational activity to gambling. The programming has included an art of letter writing workshop, musician performance, dungeons and dragons, a writer's group, a night sky presentation for space week, author talks and the Justice of the Peace service which has expanded and is now available at both Carrum Downs and Frankston Libraries. Late night Libraries provides a valuable opportunity for people to form social connections that have extended to regular catchups outside of this initiative. The later opening hours have also provided people with a space for unstructured activities such as study. Approximately 3,600 people attended the Carrum Downs Library after 6pm throughout the year.

## How to read this report

An annual scorecard is provided for each of the six priority areas with an overview of the status and progress of actions implemented throughout the year. Each action is accompanied by a progress comment providing a high level summary of work undertaken.





Actions are reported as completed for this reporting period when 100% of the planned activity has been completed. Most of these actions are ongoing and will be continued into the following year unless otherwise specified.

The reporting period is from 1 November 2023 to 31 October 2024.

## Year Three summary

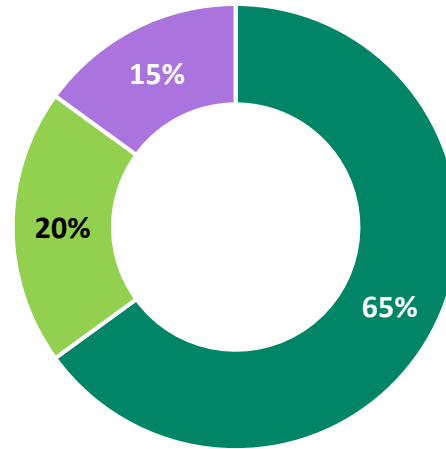
In total there were 107 actions in the Year Three Action Plan, the status of which are outlined in the table below.

There were 81 actions completed with a further 17 on track with significant progress made, 7 actions have been deferred until the following year and 2 actions are not proceeding due to a change in strategic direction or resourcing since the Year Three Action Plan was adopted in October 2023.

Action status		Definition	No. of actions
<b>Complete or ongoing</b>		All planned activity for this reporting period has been completed with most actions continuing into Year Four (2023-24)	81
<b>On track</b>		Actions are underway and tracking well against target time frames and will be continuing into Year Four (2023-24)	17
<b>Deferred</b>		Action has been deferred with completion expected in 2024-2025	7
<b>Not proceeding</b>		Action not proceeding due to a change in strategic direction or resourcing	2

## Annual scorecard - Health and Wellbeing Plan

Priority 1	
<b>Building healthy and active communities</b>	
1.1	Improve opportunities for walking, cycling and active travel
1.2	Improve access to public open spaces, play spaces and recreation facilities
1.3	Improve access to inclusive club sports and active recreation activities
1.4	Improve health eating and food security to support good nutrition across the life course



✓ Complete or ongoing	65%	13
● On track	20%	4
● Deferred	15%	3
⛔ Not proceeding	0%	0

■ Complete ■ On track ■ Deferred ■ Not proceeding

Code	Year Three Actions	Comments	Progress	Traffic Lights
1.1.1	Continue implementation of the Connecting Communities: Integrated Transport Strategy to improve opportunities for sustainable transport choices and enabling active travel to be easy, safe, and accessible.	Actions underway and on track to be completed shortly: - Road Safety Strategy 2024 - the draft strategy document has been produced and will also be going through a round of community consultation shortly. This is anticipated to be presented to the new Council in early 2025 for adoption. - Two active paths projects have been delivered; we anticipate delivering two more in 2024/25 if interest from schools is seen.	80%	●
1.1.2	Develop a Bike Riding Strategy and Cycle Improvement Plan to provide more opportunities for cycling and improve shared path connections with local open spaces, schools, community facilities, activity centres and employment precincts.	The draft strategy document has been produced and will be going through the final round of community consultation on 17 July 2024. It is anticipated to be presented to Council in September 2024 for adoption.	90%	●

Code	Year Three Actions	Comments	Progress	Traffic Lights
1.1.3	Proactively apply for grants, advocate to, and partner with state government and public transport providers to improve cycling and pedestrian infrastructure and train and bus services to decrease reliance on motor vehicles	Two submissions to TAC's Local Government Grant Program 2024 are being prepared for following grants: - Infrastructure Grants Category to support construction of a wombat crossing on Brunnings Road, Carrum Downs, and/or a shared user path on Stotts Lane, Frankston South; and - Analysis Grants Category to support Skye Precinct LATM Study and/or feasibility assessment and design of a 750m length of footpath on Derinya Drive, Frankston.	100%	✔
1.1.4	Initiate partnerships to explore the delivery of promotional and education campaigns about the benefits of walking and cycling for active travel and recreation	Partnership with Bicycle Network is continuing to provide and deliver the Active Paths Initiative to all primary schools in the LGA that are interested in taking part. Bicycle Network have further advised that they have made allowances to provide financial support towards the program in 2024/25. The draft Bike Riding Strategy 2024 have further promotional and educational actions to implement once adopted, to encourage cycling, and make cycling safer. The draft Road Safety Strategy 2024 also has promotional and educational actions. Peninsula Health have completed an Active Travel scoping analysis and have identified several opportunities such as advocacy, local school engagement, campaign promotion and partnerships with local government. These will be further explored with Council in 2024-25.	100%	✔
1.1.5	Implement the Frankston Metropolitan Activity Centre Structure Plan into the Frankston Planning Scheme to support movement and transport needs of the local community.	This year, the Planning Scheme Amendment C160fran (FMAC) received authorisation from the Minister for Planning, was placed on exhibition and following this, was appointed to an independent planning panel to hear the submissions. The planning panel will occur in Quarter one 2024-2025.	90%	●
1.2.1	Update the Open Space Strategy to ensure the provision of a diverse range of high quality public open spaces that people want to be active in, including people of all ages, genders and abilities.	Park and playspace upgrades were completed at Kareela Reserve-Frankston; Austin Reserve, Seaford; Pratt Reserve Frankston South; and Lavender Hill Reserve in Carrum Downs.	100%	✔

Code	Year Three Actions	Comments	Progress	Traffic Lights
1.2.2	Continue to implement the Frankston City Play Strategy and Local Park Plan to create a diverse range of accessible and inclusive play spaces and local parks that all people want to use.	The Local Park Action Plan and Frankston Play Strategy implementation delivered high quality outputs this year. Gender Impact Assessments were completed for both strategies. Passive open space upgrades complete at Whitewood and Nodding Reserves in Frankston North and Carrum Bella and Regency Reserves in Carrum Downs. Following community engagement, design development is underway for Brunel Reserve, Seaford and Lucerne Reserve, Karingal with the design for Heysen Reserve, Skye being finalised for tender.	100%	✓
1.2.3	Implement the Open Space and Play Space Design Standards to improve the accessibility and design of play upgrades in open space	Planning and design of enhanced accessibility and design standards has progressed in Quarter four across various sites as per the Play Strategy and Local Park Action Plan upgrade programs. Enhanced accessibility to play and park features has progressed in quarter three with construction completed at Kareela Reserve, Austin Reserve and Sandfield Reserve youth space. Designs for new accessible path links at George Pentland and Sandfield Reserve were completed and procurement activities commenced.	100%	✓
1.2.4	Update the Sports Development Plan to provide sports and active recreation infrastructure that meets contemporary standards and is accessible and inclusive of all people	This project has been deferred due to resourcing and capacity.	0%	●
1.3.1	Continue to engage all play group families in affordable recreational activities that promote physical activity and play, building on the success of pop-up playgroups in open spaces.	Promoting physical activity and play through affordable recreational activities is firmly embedded within all early years programming and continues to be a priority for our work with children and families. Overall engagement and participation for all early year's services have either remained consistent or increased throughout the year.	100%	✓
1.3.2	Continue to roll out the Infrastructure Impact and Club Strength Assessment across sports clubs to guide future sports club development activities	This project has been deferred due to staffing resources.	40%	●

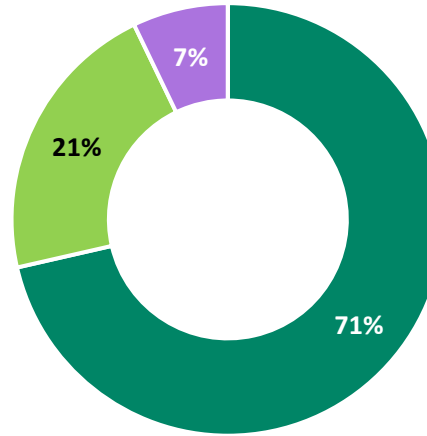
Code	Year Three Actions	Comments	Progress	Traffic Lights
1.3.3	Encourage the participation of older adults at community programs, community group events and services that promote physical and mental wellbeing	Continual implementation of Wingham Park Older Adult Exercise Sessions, community centre activities including Age-strong classes, walking groups and chatty cafes, updating the Keeping Active and Involved Directory and distributing to community members, local clubs and groups, service providers and other relevant organisations. Positive Ageing continues to host Seniors Meet and Greet meetings and promoting physical and social activities through the Positive Ageing Newsletter.	100%	✔
1.3.4	Proactively apply for infrastructure grants to improve open space, sports and active recreation infrastructure provision for all people	Successful Sport and Recreation Victoria grants for redevelopment at the Carrum Bowls Club and RF Miles Reserve shelters. Funding agreements have been executed and signed with construction underway	100%	✔
1.3.5	Participate on the Healthy Futures Hub Committee to enable the delivery of community participation opportunities that promote health and wellbeing	The Healthy Futures Hub is fully operational a very busy hub for the community. Providing an integrated model of health and wellbeing services led by St Kilda Football Club, it will continue to grow and evolve over the coming years. Hosting 10 organisations specialising in intergenerational health, all-abilities care, and community sport.	100%	✔
1.3.6	Work in partnership with Monash University and Peninsula Health on the National Centre for Healthy Ageing to support delivery of an Inter-generational Learning and Activity Playground and Independent Living Lab at Belvedere Reserve	Officers are continuing to work with Monash University as they design the Independent Living Lab at Belvedere Reserve. This is expected to be completed in 2025.	75%	●
1.3.7	Continue to implement Sports Club Gender Self-Assessment Tool as a culture change program for sporting clubs to achieve greater gender equity, both on and off the field, to improve inclusion and increase participation.	Council has adopted the Fair Access to Sport Policy which will assist in providing clear directions for sports clubs. The new policy will help educate and provide important resources to sports clubs in achieving greater gender equality and participation.	100%	✔
1.3.8	Build greater equality and inclusion into sports clubs through service level agreements and facility user obligations, and extend into seasonal tenancy agreements	This target will continue to be rolled out as new agreements are developed/executed. Service level agreements are key to new leases and licenses.	85%	●

Code	Year Three Actions	Comments	Progress	Traffic Lights
1.4.1	Continue to implement the Healthy Choices Policy to embed healthy food and drink options in council-owned facilities and events to encourage healthy choices	Council and Peninsula Health have continued to collaborate to support the successful implementation of the Healthy Choices Policy. Planning is underway for the delivery of FoodChecker Training for food truck event vendors to take place during 2024-25. The Writers Bloc Café at Frankston Library, supported by Peninsula Health completed a Food Checker menu assessment with 53% products for sale from the Green food/drink group, an increase from the previous year.	100%	✔
1.4.2	Continue to support the Healthy Choices Policy integration in club settings at the time of updating tenancy agreements	As per the Healthy Choices Policy, sporting clubs fall under category 3, with Council providing guidance and support to Clubs should they wish to implement this. With lease and licence clubs, Council provides a generic clause referencing that this initiative would implement upon reissuing of new lease (i.e. FDNA lease). Supporting integration of the Healthy Choices in club settings remains ongoing. Peninsula Health provided support to the Frankston District Netball Association (FDNA) to implement changes in healthy eating.	100%	✔
1.4.3	Adopt and implement the Healthy, Secure and Sustainable Food Action Plan to improve access to healthy eating, food security and support good nutrition throughout the life course	A Healthy, Secure and Sustainable Food Action Plan was adopted at a Council meeting on 19th February 2024. Various actions from the plan are now being implemented across Council.	100%	✔

## Priority 2

### Building fair and inclusive communities

- 2.1 Partner and advocate to reduce health inequities, poverty and disadvantage
- 2.2 Partner and advocate to improve equitable access to education, employment and housing
- 2.3 Strengthen relationships to support Aboriginal self-determination and reconciliation



✓ Complete or ongoing	71%	10
● On track	21%	3
● Deferred	7%	1
ⓧ Not proceeding	0%	0

■ Complete ■ On track ■ Deferred ■ Not proceeding

Code	Year Three Actions	Comments	Progress	Traffic Lights
2.1.1	Implement the Disability Action Plan 2021-2025 to deliver actions that reduce barriers and increase access and inclusion.	Have been working with community partners to develop strategies to improve accessibility of Frankston beaches. There are now five new Recharge Points for electric mobility aids that have been introduced to Council buildings serving as community activity hubs. These buildings include the Civic Centre, Frankston Arts Centre, and the libraries at Frankston, Seaford and Carrum Downs.	90%	●
2.1.2	Through the Future Ready Frankston Program, continue to improve the accessibility and functionality of Council's website and improve digital access to Council's services and information.	In 2023-2024, 66% of all requests to Council were received by our digital platforms. We continued to strive for excellence and provide a seamless experience for our community. The Future Ready Frankston Program has been redeveloped to now be the overarching strategy and renamed Fit for the Future. The Customer Experience Strategy will transition to a program deliverable sitting under the Fit for the Future Strategy.	100%	✓



Code	Year Three Actions	Comments	Progress	Traffic Lights
2.1.3	Through the Customer Experience Strategy deliver the Frankston Customer Service Promise to deliver accessible, respectful and clear communication and services	The foundational CX strategy has now been marked as 'complete'. Some themes from within the strategy will continue in a phase 2 state as part of our commitment to continuously improving and enhancing our service offerings. This work will continue under the Fit for the Future Strategy as a program deliverable.	100%	✓
2.1.4	Support WHISE in its promotion of sexual and reproductive health services to raise awareness of the right to access inclusive, safe and appropriate healthcare services.	The partnership between Council and WHISE had progressed during Quarter four, with planning undertaken for the delivery of a series of sexual health and reproductive health information sessions for the community at Frankston City Libraries, community centres and Maternal and Child Health services during 2024-25.	100%	✓
2.2.1	Develop and adopt the Sustainable Economy and Skilled Community Strategy that includes identifying approaches to better meet the education and training needs of Frankston City's diverse community and improve education, training, entrepreneurship, and employment pathways for under-represented groups.	At the 13 May 2024 Council Meeting, Council resolved to endorse the Frankston City Economic Development and Skilled Community Strategy. The Strategy aims to support economic prosperity by using current economic and demographic data and information to build on existing strengths and advantages as well as future opportunities which are aligned with the Frankston City Community Vision and Council Plan Priorities. A Strategy Action Plan addresses each of the three Priority Areas of the Strategy: Supporting local business; Investment attraction and economic activation of places; and Council as an enabler.	100%	✓
2.2.2	Participate in the Job and Skills Network Frankston and Mornington Peninsula to support active linkages and coordination between education providers, skills, workers and employers.	Regular attendance and contribution towards the Jobs and Skills Network Frankston and Mornington Peninsula have continued. Council officers participated in the Vicinity Jobs and Skills Expo and collaborated on the delivery of the Mornington Peninsula Local Learning and Employment Network (FMPLLEN) breakfast meeting for business and local school principals was held at McClelland Gallery in June.	100%	✓

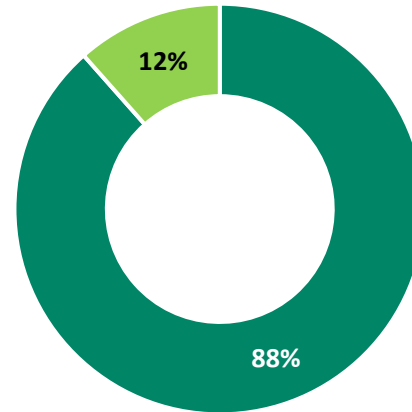
Code	Year Three Actions	Comments	Progress	Traffic Lights
2.2.3	Explore opportunities to promote and support women in business through the development of tailored programs, including entrepreneurs skills training, promoting successful women in business through Invest Frankston and business mentoring.	Support and promotion of women in business is considered through all planned and/or proposed business programs and regular collaboration and meetings with women in business to discuss workshop and project ideas informs this. Council's business mentoring program also includes female mentors for those female business operators preferring these.	100%	✓
2.2.4	Work in partnership to advocate for people experiencing or at risk of homelessness to be connected with housing and social support services through the Frankston City Housing and Homelessness Alliance Strategic Plan, Frankston Zero initiative and Youth2	The Strategic Housing and Homelessness Alliance met during the year which provided stakeholders from across the homelessness and community housing sector with a forum to discuss ideas to address local issues. The Strategic Alliance met in April and heard a presentation from the Mental Health Legal Centre on reports of the exploitation of NDIS clients in Supported Independent Living accommodation by some NDIS providers. The Rooming House Working Group, which is a sub-committee to the Strategic Alliance established this year, continued to meet to discuss important matters relating to rooming house clients.	100%	✓
2.2.5	Improve access to affordable housing through the development of the Frankston City Housing Strategy.	This strategy has progressed this year, and will continue to 2024-2025, with additional municipal wide flood modelling required and further information being released by the Department of Transport and Planning on new housing targets.	75%	●
2.2.6	Support the Frankston City Housing Advisory Committee to monitor, advocate and provide advice to Council on local housing needs within Frankston City.	The Housing Advisory Committee met in Quarter one to monitor progress with its annual work plan and discuss matters relating to housing affordability, and heard a presentation on the new Messaging Guide to Build Support for Social Housing that has been developed by Common Cause Australia to provide a toolkit for local councils in the South East Melbourne region. The Committee also recommended that Council advocates to the Australian Government for better safeguards for NDIS clients accessing Supported Independent Living Accommodation, which resulted in a meeting between the Mayor, CEO and the Hon. Bill Shorten MP.	100%	✓

Code	Year Three Actions	Comments	Progress	Traffic Lights
2.3.1	Work in partnership with Traditional Owners to identify, protect, recognise and promote Aboriginal culture, heritage and sites of cultural significance when planning and managing land use and development	Officers formally engaged with the Bunurong Land Council and other community Elders for the development of the new integrated Council and Wellbeing Plan 2025-29 and refresh of the Community Vision 2040. The Seaford Wetlands Bridge opened in April, which was constructed in accordance with a Cultural Heritage Management Plan, consultation with the Bunurong Land Council on the Nepean Highway Boulevard masterplan with site walks and a Cultural Values Assessment,	100%	✓
2.3.2	Project manage the redevelopment of Nairm Marr Djambana as space to provide meaningful cultural connection and wellbeing.	This initiative has been completed and is now finalised.	100%	✓
2.3.3	Implement the Reconciliation Action Plan to demonstrate Council's commitment to stand with Aboriginal and Torres Strait Islander peoples in and around Frankston City to advance reconciliation	Continued progress including a planned review has been made on the Reconciliation Action Plan (RAP) through meetings, cultural training and collaborations, advancing reconciliation initiatives within the Frankston community.	70%	●
2.3.4	Provide opportunities to build awareness, understanding and respect of Aboriginal and Torres Strait Islander culture and history through NAIDOC Week, Reconciliation Week and arts programming	Council have sponsored and are attending with 8 staff and two Councilors the 2024 NAIDOC Dinner Dance. The Reconciliation event conducted in May and facilitated by "Living Culture" together with the implementation of the actions in the Frankston City Council Reconciliation Action Plan.	80%	●

### Priority 3

#### Increasing mental wellbeing and resilience

- 3.1 Partner and advocate to reduce health inequities, poverty and disadvantage
- 3.2 Partner and advocate to improve equitable access to education, employment and housing
- 3.3 Strengthen relationships to support Aboriginal self-determination and reconciliation



■ Complete ■ On track ■ Deferred ■ Not proceeding

✓ Complete or ongoing	88%	23
● On track	12%	3
● Deferred	15%	0
ⓧ Not proceeding	0%	0

Code	Year Three Actions	Comments	Progress	Traffic Lights
3.1.1	Work in partnership to deliver the WHAT Program in educational institutions to strengthen support networks and pathways, referrals to youth groups and activities and connect young people to the community through engaging and interactive workshops	Frankston Youth Services delivered 35 programs to 942 students. Whilst not all of these were specifically WHAT programs, they were all programs requested by schools and delivered in response to identified need within the school community.	100%	✓
3.1.2	Implement the Positive Ageing Action Plan 2021-2025, to deliver social inclusion actions to support older adults at risk of loneliness	Continued implementation of social inclusion actions including Seniors Meet and Greet meetings, Wingham Park Older Adult Activity Zone exercise classes, Chatty Cafes at community centers, neighbourhood houses and Frankston Library, supporting senior clubs and groups to continue being welcoming, supportive and inclusive for older adults in the community, continue to promote volunteering opportunities available, delivered the annual Seniors Festival for 2023, promoting intergenerational projects and initiatives and increasing access and awareness of services and social opportunities available for older adults in Frankston.	100%	✓

Code	Year Three Actions	Comments	Progress	Traffic Lights
3.1.3	Implement the Youth Action Plan 2022-2026 to identify and facilitate more activities to support young people to be socially connected	Year two actions for the Youth Action Plan are on track. Youth Services have continued to facilitate the delivery of free training to support young people's education and employability, with this quarter's training being 'Audio Production 101'. Youth Services continue to participate in the delivery of the Child Youth and Inclusion Grant to young people.	100%	✔
3.1.4	Implement the Municipal Early Years Plan 2021-2025 to support individuals and families to strengthen relationships and social networks	This year, of the five new actions, four are in progress and one has been completed. Additionally, 22 of the 27 ongoing actions have also been completed. All completed actions have now been embedded into everyday activities across early years services. The Municipal Early Years Plan (MEYP) continues to provide strategic direction for a whole-of-Council approach to enable stronger families and thriving children within the community.	100%	✔
3.1.5	Continue to deliver Project-Y outreach throughout the municipality to provide assertive outreach to young people in need of support to make positive transitions into adulthood	Project-Y outreach is undertaken in various locations across the municipality, including the major shopping centre in the CBD. Assertive outreach is conducted alongside other youth-focused organisations, and Frankston Youth Services chair regular Project-Y meetings. In Quarter four, Project-Y engaged with young people 148 times over nineteen assertive outreach sessions.	100%	✔

Code	Year Three Actions	Comments	Progress	Traffic Lights
3.1.6	Provide training and resources for community groups and individuals to build digital literacy and connection to technology, including delivering a program of digital items for loan through Frankston City Libraries	<p><b>iPads for Seniors:</b> There have been 22 loans on the iPads this financial year. Patrons have a personalised one on one session with one of the team with positive feedback received.</p> <p><b>Digital items for loan:</b> The community interest in online content continues to grow, with a record 319,686 usage seen of eBook, eAudio and steaming services.</p> <p><b>Public Pcs:</b> 31 Public computers are available across the library network with 23028 hours usage this year. Staff provide on the spot assistance to patrons on the computers.</p> <p><b>Be Connected:</b> Continued facilitation online presentations covering topics such as smart devices, safety online to travel and health APPs, helping to build confidence, digital skills and online safety for older Australians.</p>	100%	✓
3.1.7	Offer a range of programs that respond to community needs at Frankston North, Karingal and Frankston South Community centres, with programs and activities to provide social connection opportunities for people experiencing social isolation	Further development of programs aimed at health and wellbeing, social inclusion and learning in community centres with a series of workshops informed by recent a community engagement poll of participants. Further work underway to expand/review/revise program offering at Frankston South based on community engagement undertaken last year and Frankston North undertaken this year. Plus collaborative partnerships underway with community organisations including WHISE, Chisholm Jobs and Skills Centre and Frankston Learn Locals.	100%	✓
3.1.8	Explore intergenerational opportunities that build social connection and encourage skill sharing, including the L2P program and building intergenerational relationships through the Environmental Friends Network	The L2P program was delivered over the last 12 months, providing intergenerational mentoring between volunteer older adults aged 55+ and young people.	100%	✓
3.1.9	Provide local leadership through participation in a suicide prevention collaboration to explore prevention strategies	Continual attendance at the quarterly held South East Suicide Prevention Collaborative meetings where potential activities and or events are being planned to explore prevention strategies.	80%	●

Code	Year Three Actions	Comments	Progress	Traffic Lights
3.1.10	Support a coordinated response to suicide and harm through participation in the FMP Post Suicide Prevention Protocol	Frankston Youth Services supports a coordinated response to suicide and harm through consistent and active participation on the Frankston and Mornington Peninsula Suicide Postvention Protocol group. There have been three activations required of this group during quarter four, and one Advisory Group meeting held, all of which were attended by the Youth Services Coordinator.	100%	✓
3.1.11	Work in partnership to support the Mental Health and Wellbeing Local to implement its social prescribing initiative to strengthen pathways between mental health and wellbeing services and local community-based activities to reduce social isolation	Libraries, Community Centres, and the Social Inclusion Action Group have all begun establishing referral pathways and connections with the Local on the path to determining opportunities for greater collaboration and potential partnerships. Link Workers from the Local Connections social prescribing initiative have regularly attended Council’s community centres Chatty Café sessions throughout the year as well as providing community members with opportunities to connect informally with workers at Frankton Library.	50%	●
3.2.1	Continue to build connections between volunteers and volunteer organisations, with promotion targeted at groups identified as being at greater risk of social isolation	Volunteering Frankston (formerly Impact Volunteering) has enhanced volunteer engagement through resource displays in the Frankston Library and creation of an online website portal listing volunteer positions, fostering connections between volunteers and organisations. The Volunteer Awards also built on this connection with over 100 volunteers in attendance including volunteers from a range of community organisations and Council programs. An “Introduction to Volunteering” information session was also held, with community members attending to learn more about volunteering.	100%	✓

Code	Year Three Actions	Comments	Progress	Traffic Lights
3.2.2	Build the capacity of volunteer managers through the provision of training and networking opportunities	Quarterly training opportunities have been offered to volunteer managers within Council and to organisations registered with Impact Volunteering. Four training sessions have been held, including Targeted Recruitment and Engaging Young People, A-Z Volunteer Management, Part 1 National Standards of Volunteering and Part 2 National Standards of Volunteering, and Inclusive Volunteering. Approximately 10-15 volunteer managers attended each of the 4 training sessions. These sessions were facilitated by Volunteering Victoria, and copies of slides and information were provided to each attendee. Feedback about the training content and supporting information was extremely positive. Volunteer managers also have opportunities for networking at these sessions.	100%	✓
3.2.3	Through the Biodiversity Action Plan and Urban Forest Action Plan, enhance the community's connection with their local natural environment through projects that encourage participation in environmental volunteering and biodiversity protection and improve access to information on the natural environment	Environmental education programs were delivered throughout the year. In Quarter one, National Tree Day at North Reserve involved 238 people planting 2,000 plants, and Schools Tree Day saw 34 schools receive 1,555 indigenous plants. Biodiversity Blitz 2023, in collaboration with neighboring councils, attracted 128 participants who identified 1,222 species and included a Coastal and Gardens for Wildlife walk. A Seaford Wetlands Walk celebrated the Aussie Backyard Bird Count, and Luis Mata held a backyard pollinators workshop in Quarter Two. The Environmental Sustainability Grant awarded \$8,000 to four applicants. The Environmental Education program saw significant participation, with different themes each school holiday. In Quarter Three, the Frankston Indigenous Nursery open day further engaged the community with activities like plant giveaways and presentations on local wildlife and conservation techniques. The Gardens for Wildlife program was active, with volunteers completing 76 garden visits and installing habitat boxes	100%	✓



Code	Year Three Actions	Comments	Progress	Traffic Lights
3.2.4	Maintain Mini Frankston City, our panel of local residents to engage and collaborate with Council on key projects and issues to influence decision making, ensuring a diverse mix of voices from all ages, genders, cultures, local areas and backgrounds are represented	We have continued to further build MFC this quarter, to ensure we have a representative group of residents engaging with us on the Community Vision and Council Plan projects. We have achieved 87 EOIs to join a 2024 Community Panel and have a great response from a diverse group of MFC members to form a representative panel.	100%	✔
3.2.5	Continue to improve community engagement and inclusion through implementation of the Community Engagement Framework and online engagement platform Engage Frankston enabling the community to interact with Council and each other through a range of engagement methods to have their say on key Council policies, programs and activities	Community Engagement for 2024 (and 2025) will focus on the Community Vision, Asset Plan and Long-Term Financial Plan and will all feed into the Council Plan for the next Council Term. This engagement process has been very well received, with a high participation rate of 1355 community members, providing excellent quality contributions, both online and in person.	100%	✔
3.2.6	Continue to use digital and outdoor engagement methods for early years programs to complement in-person opportunities to better support families to remain engaged and participating	Social media platforms are used to reach people for information sharing, and programs have returned to delivery in person rather than online (post-covid).	100%	✔
3.2.7	Improve the access and inclusion of major events and Frankston Library programs through the introduction of access considerations such as social scripts, sensory spaces, AUSLAN interpretation, open captioning, audio descriptions, relaxed performances, accessible Storytimes, audio description of photos and captioning of videos and charging stations for motorised wheelchairs	Frankston Arts Centre has curated its 2024 planned programming, which has included a range of access opportunities for performances and patrons to reduce barriers to participation in the Arts. Frankston City Libraries early years literacy programs continued during Q4, with positive feedback received from patrons.	100%	✔

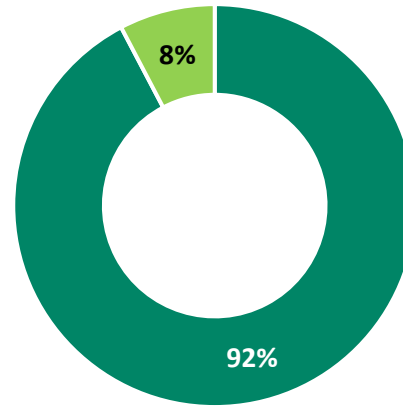
Code	Year Three Actions	Comments	Progress	Traffic Lights
3.2.8	Deliver arts and culture programs that promote mental wellbeing, social connection and cultural expression, including the Artwell program, DialysArt and other curated programs	Arts access programs which support well-being continued across the quarter. Community art program, Artwell, continued one weekly session with steady participation. Offsite Arts Access and Peninsula Health partnership program, DialysART, continued one weekly session at Frankston Hospital Haemodialysis unit. Artful, an arts program for people living with Dementia and their carers, concluded another six-week series, supported by Creative Australia and Lions Club Frankston.	100%	✓
3.2.9	Promote community representation and diversity in the development and delivery of arts and culture programming to connect people of all ages, abilities and backgrounds	Frankston BAM: Dance & Drama for All Abilities continued weekly classes at full capacity of twelve participants. The South Side Festival program included workshops and activities that actively engaged local older residents, as well as participants from culturally and physically diverse backgrounds. The Artist Grant Program supported a number of artists who are from culturally diverse backgrounds.	100%	✓
3.3.1	Continue to coordinate the Culturally and Linguistically Diverse (CALD) Network to promote inclusive and positive relationships by enabling Council to better connect with diverse communities and cultural leaders to improve inclusion and engagement	The Culturally and Linguistically Diverse (CALD) Network continued to undertake network meetings which enabled Council to improve connection and engagement with diverse communities and cultural leaders.	100%	✓
3.3.2	Through the CALD Network, support the recognition and celebration days of significance and events for our diverse community	The establishment of the CALD network has enabled a sharing of days of significance and celebration within Council and network membership, and days of significance are promoted throughout the community. Events have included the Exhibition of Cultural Costumes at Karingal PLACE in Harmony Week in March 2024, where members of the community could view cultural costumes representing the top 10 languages spoken at home in Frankston City, other than English.	100%	✓

Code	Year Three Actions	Comments	Progress	Traffic Lights
3.3.3	Provide a library collection to the community to ensure equitable access to information, which celebrates the diversity of our community and can reflect lived experience for all	The library collection received in excess of 1 million loans this year, across the range of formats and platforms, including the digital content via the library website. The library collection can be reserved and collected from an increased number of locations across the city, with the aim of increasing access. The community are encouraged to make suggestions, to continue to strive to offer a library collection which celebrated the diversity of our community and reflects lived experience for all.	100%	✓
3.3.4	Continue to deliver a diverse training program to staff to support inclusion, gender equality and build a culture of acceptance and understanding	We continue to deliver a diverse training program to staff that enables and embeds support towards Diversity & Inclusion this includes the delivery of online learning modules to support face to face training initiatives.	100%	✓
3.3.5	Support the Peninsula Pride youth alliance to raise awareness, promote diversity and improve the overall mental health of young LGBTIQIA+ people	Youth Services are an active partner with Peninsula Pride youth alliance. There were 138 attendances by young people at ten meetings across quarter four, with 16 young people on a waitlist. Youth Services support all LGBTIQIA+ events across FCC and were an active participant in the IDAHOBIT event in quarter four. Youth Services ensure our activities and programs are safe, inclusive, promote diversity and are welcoming for all young people by regularly reviewing our programs and listening to feedback from young people and stakeholders.	100%	✓
3.3.6	Promote positive images and stories about diverse communities, and dispel harmful myths and stereotypes	Positive images and stories about diverse communities were considered in all of Council's publications. Highlights included: Seniors Festival; promotion of Youth Services programs; NAIDOC Week; Reconciliation Week; flag raising and IDAHOBIT; 16 Days of Activism; Day of People with a Disability; Wear it Purple Day; Men's Health Week; and the Age Friendly Ambassadors	75%	●

## Priority 4

### Strengthening climate action for community wellbeing

- 4.1 Partner and advocate to reduce health inequities, poverty and disadvantage
- 4.2 Partner and advocate to improve equitable access to education, employment and housing
- 4.3 Strengthen relationships to support Aboriginal self-determination and reconciliation



✓ Complete or ongoing	92%	12
● On track	8%	1
● Deferred	0%	0
ⓧ Not proceeding	0%	0

■ Complete    ● On track    ● Deferred    ■ Not proceeding

Code	Year Three Actions	Comments	Progress	Traffic Lights
4.1.1	Implement the Climate Change Strategy and resource Council's adaption and mitigation actions	Year one actions for Council's Climate Change Strategy 2023-2030 have been undertaken, including assessment on the electrification of Council facilities, continued progress with the conversion of streetlights to LED technology and an investigation into the transition of Council's fleet to electric vehicles (EVs).	100%	✓
4.1.2	Build and maintain relationships to increase awareness of the health impacts of climate change and promotion of information to encourage emergency preparedness and resilience, with a focus on vulnerable groups	The Emergency Management Coordinator presented to a group of engaged youth from local schools involved in a SECCCA project on climate change and preparedness. The youth members sought advice and suggestions to enhance their videos and ensure the advice given was accurate from an emergency management perspective. See more at <a href="https://secca.org.au/youth-climate-resilience">https://secca.org.au/youth-climate-resilience</a> . This action will be integrated with action 4.2.1 for the following year.	100%	✓

Code	Year Three Actions	Comments	Progress	Traffic Lights
4.1.3	Implement the Urban Forest Action Plan to deliver increased tree canopy coverage in the areas recognised as a priority for action due to low canopy cover, high urban heat and social vulnerability	Tree planting target of 20,000 per annum was completed for the 2023 planting season and as of Quarter four, 65% of the current year's planting trees had been achieved. An update on the Urban Forest Action Plan was presented at the November 2023 Council meeting, highlighting Frankston's tree planting initiative, which became a finalist for the Keep Australia Beautiful Victoria's Tidy Towns and Cities - Sustainability Award. Precinct plans were completed for Frankston, Karingal, Frankston North, and Frankston Heights. A presentation on Banksia planting opportunities was provided at the March Councillor briefing. The canopy mapping project was completed in Quarter four. At the Council Meeting on June 24th, it was decided to transition in 2025 to focus on replacing damaged trees due to reduced planting locations on Council land and increased tree vandalism and maintenance costs. Community engagement and incentives for private landowners will be essential to sustaining canopy growth.	100%	✓
4.1.4	Explore opportunities to share climate and sustainability education and awareness raising campaigns to increase the community's knowledge and skills for advocacy and action	A number of networking and community events have been undertaken during 2023-24, sharing information on sustainability and renewable energy opportunities grant/rebates and power purchase opportunities. Due to high demand, additional Home Energy Saver Toolkits along with new portable induction stove tops have been made available for loan in the Frankston Library, providing the community with tools to gain knowledge and insight into energy use in their homes. Officers also assisted a local resident to organise a community Heat Safe Frankston event focused on how increasing temperatures and frequency of heat waves impact what the FCC community does every day and how the built and natural assets are affected.	100%	✓

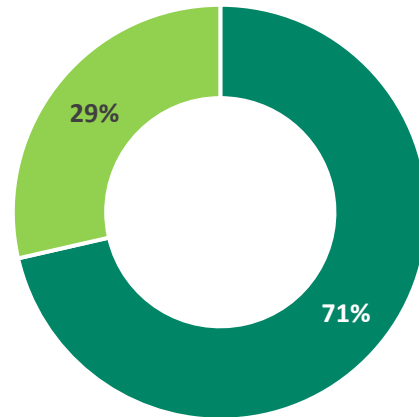
Code	Year Three Actions	Comments	Progress	Traffic Lights
4.2.1	Review Frankston City and multi-agency emergency management plans and arrangements to consider climate change and its impacts on health and wellbeing, with a focus on vulnerable groups	Emergency relief centre operational documents have been reviewed and refreshed to form a suite of resources available should they be required. The Emergency Animal Complementary plan (to the Municipal Emergency Management Plan) has been reviewed for sector compatibility to ensure Emergency Relief Centers are safe for all attending residents including those with companion animals.	100%	✓
4.2.2	Proactively apply a gender lens into emergency management practice and planning using evidence-based approaches and research	Planning for an upcoming Emergency Relief Centre setup and discussion exercise has incorporated important gender considerations in the use of resources to create a safe and welcoming space at Jubilee Park Stadium should a significant emergency occur in the municipality.	100%	✓
4.2.3	Consider the impacts of climate change and strengthen Council's policy position through amendments to the Frankston Planning Scheme	The Municipal Planning Strategy and the Frankston Planning Scheme will be updated via a number of Planning Scheme Amendments, as they are approved by the Minister for Planning.	100%	✓
4.2.4	Participate in the South East Council Climate Change Alliance led Projects, including the Enhancing Climate Resilience to Climate Change project, to help prepare communities in the South East region for current and future changes to the climate by improving community preparedness	The SECCCA Enhancing Community Resilience Youth Co-design project has been completed, which engaged with two Frankston City secondary schools and consisted of two workshops and the creation of six short videos with this demographic around emergency preparedness. A of 3 June Council resolved not to rejoin SECCCA however climate change projects will continue to be implemented.	100%	✓
4.2.5	Raise awareness of accessible community spaces, like libraries, neighbourhood houses and community centres, shopping centres and the cinema, for people who do not have adequate heating and cooling in their homes	Council's Heat Health - Complementary plan to the MEMP (public version) was published on Council's website along with a review of related documents and weblinks to ensure information to the community is up to date and in line with latest departmental advice. Heat health messaging was included as proactive advice to be sent out to the community as part of Council's Emergency Communications Plan and schedule.	100%	✓

Code	Year Three Actions	Comments	Progress	Traffic Lights
4.3.1	Embed Environmentally Sustainable Design principles into strategies and plans relating Council-owned facilities and new developments, buildings, public realm, and places.	All new developments requiring a planning permit are assessed to make sure their proposal has considered ESD requirements including water, energy, IEQ, waste, urban ecology, stormwater, transport, management. Council is a member of the Council Alliance for a Sustainable Built Environment (CASBE) committed to positive change to Victoria's built environment through collaborative, local government led action. CASBE is working towards Elevating ESD Targets Project Stage 2 in the pursuit of zero-carbon buildings and urban places. In Quarter Four, officers attended a total of seven CASBE network meetings to ensure Council is up to date with the most current ESD knowledge and aligned with other Victorian Councils. CASBE commenced a modelling research project regarding Daylight levels in Victorian buildings Stage 2 to further enable the development of revised effective daylight requirements for planning applicants. Council is receiving an increase in applications to assess compared to previous years.	100%	✔
4.3.2	Implement Council's ESD Standards for Council Buildings Policy to improve the health, comfort and efficiency of Council's community-use facilities	Council's project delivery team continue to work to Council's ESD standards and are actively asking about requirements relating to their projects. Recent construction of the Jubilee Park Stadium was undertaken in accordance with Council's ESD Policy and is a four-star designed facility.	100%	✔
4.3.3	Through the implementation of the Climate Change Strategy, explore ways to introduce and support programs to enable the community to upgrade their homes to be more sustainable and climate resilient	Additional Home Energy Saver Toolkits and portable induction cooktops have made available for loan due to high demand. The toolkits enable the community to identify actions to upgrade their homes to be more sustainable and resilient to climate change. A Getting Off Gas event was held in late March 2024 to provide the community with advice on electric alternatives and potential transition plans.	100%	✔

Code	Year Three Actions	Comments	Progress	Traffic Lights
4.3.4	Develop and advocate for projects to increase the use of alternative water supplied to irrigate active spaces so they remain accessible whilst reducing pressure on drinking water supplies	Council has been working with Southeast Water over the last year to develop the Monterey Recycled Water Scheme in Frankston North. The project is to design and implement a new pipeline to deliver recycled water to three key sites in Frankston North.	25%	●



Priority 5	
<b>Strengthening gender equality and respectful relationships</b>	
5.1	Partner and advocate to reduce health inequities, poverty and disadvantage
5.2	Partner and advocate to improve equitable access to education, employment and housing
5.3	Strengthen relationships to support Aboriginal self-determination and reconciliation



✓ Complete or ongoing	71%	10
● On track	29%	4
● Deferred	0%	0
ⓧ Not proceeding	0%	0

■ Complete   ■ On track   ■ Deferred   ■ Not proceeding

Code	Year Three Actions	Comments	Progress	Traffic Lights
5.1.1	Update the Family Violence Prevention Action Plan to support action to prevent violence against women and children	On 13 May 2024 Council unanimously supported the 2024-2028 Family Violence Prevention Action Plan with the year one actions commencing in July 2024.	80%	●
5.1.2	Collaborate with WHISE to implement the Promoting Respect & Equity Together Strategy for Southern Metropolitan Melbourne and Health Down South Strategy in Frankston City to participate in collective action across the southern Melbourne region	Council has worked with Women’s Health in the Southeast (WHISE) to embed objectives direct from the Promoting Respect and Equity Together and Good Health Down South Regional Strategy into the 2024-2028 Frankston City Council Family Violence Prevention Plan.	100%	✓
5.2.1	Deliver Baby Makes 3 through the Maternal and Child Health Service to support parents to enjoy equal and respectful relationships	Baby Makes 3 Facilitator training has been completed, with sessions scheduled to begin in July 2024.	100%	✓

Code	Year Three Actions	Comments	Progress	Traffic Lights
5.2.2	Explore grant opportunities to launch Council's interactive respectful relationships online learning module for young people to provide education and support on navigating healthy and unhealthy relationships	The "Awesome Respectful Relationships" program has been developed, and Frankston Youth Services is scheduled to deliver this to grade six students across two primary schools in the beginning of Term 3. The e-learning tool is available for incorporation into a website platform.	90%	●
5.2.3	Participate in the Critical Friends Network to strengthen respectful relationships education being delivered within secondary schools	Frankston Youth Services is an active member of the Critical Friends Network, supporting local primary schools to incorporate 'Respectful Relationships' curriculum in their practice. Six meetings were held with local primary school staff in Quarter Four regarding this curriculum. Frankston Youth Services staff attended two Critical Friends network meetings during quarter four.	100%	✓
5.2.4	Participate in campaigns that raise awareness of gender equality, preventing violence against women and respectful relationships, including the 16 Days of Activism and International Women's Day	Frankston Council in partnership with Mornington Peninsula Shire, Kingston City Council and local men's groups hosted free activities as part of Men's Health Week to promote help seeking behaviours, emotional and physical wellbeing. These events included 'Happy Sad Man' Film Screening in Langwarrin and Rosebud, the 'Men, Mates and Mental Health' Keynote event and various men's health sessions and sessions run by local men's groups.	100%	✓
5.2.5	Participate in and promote campaigns that raise awareness of elder abuse and address ageism, including Elder Abuse Awareness Day and EveryAGE Counts Ageism Awareness Day	A range of information sessions and training opportunities were delivered including financial knowledge information session for World Elder Abuse Awareness Day (25 participants), with two additional sessions targeted at raising awareness of elder abuse were held throughout the year, facilitated by Elders Rights Advocacy through Seniors Meet and Greet (26 participants) and Peninsula Ethnic Senior Council meetings (20 participants). Positive Ageing continues to partner with the Respecting Seniors Network to deliver programs, events, and training opportunities to address ageism and break harmful stereotypes for older adults.	100%	✓

Code	Year Three Actions	Comments	Progress	Traffic Lights
5.2.6	Continue to deliver actions from the Positive Ageing Action Plan 2021-2025 that aim to build respect for older adults	Positive Ageing continues to promote the Age Friendly Ambassadors as a reference group for Council strategies and plans. Positive Ageing continues to participate in the Respecting Seniors Network to address ageism and build respect for older adults through intergenerational projects targeted at changing perceptions and promoting respect for older adults. There were 5 bimonthly meetings held with the 9 Age Friendly Ambassadors.	100%	✓
5.2.7	Participate in the Respecting Seniors Network Steering Committee to explore ways to change community attitudes towards older people and ageing	Positive Ageing continues to participate in the Respective Seniors Network Steering Committee, participating in projects and deliver events that contribute to changing attitudes towards older people and ageing in both the community and professional sector. This includes promoting Elder Abuse Awareness Day, Every Age Counts, Framing Age Master-class Training, promoting senior-friendly businesses and spaces and intergenerational projects.	100%	✓
5.2.8	Facilitate the Age Friendly Frankston Ambassadors program to represent older adults and challenge perceptions of older people	Positive Ageing continues to facilitate the Age Friendly Ambassadors program and are promoted throughout Council as a reference group for new strategies and projects to ensure that older people's needs are represented and further foster a culture of respect. The Age Friendly Ambassadors were able to provide feedback on Council's Housing Strategy and Community Safety Strategy.	100%	✓
5.3.1	Support and develop Council's Diversity and Inclusion Group to champion, advocate and oversee the implementation of the Gender Equality Action Plan 2022-2025 and other diversity related plans across the organisation	The DIG continues to support FCCs diversity and inclusion activities. Key focus areas include Standardised Data Collection; Inclusive Language Guide; Cultural Safety. The DIG supports FCC events and activities including: IDAHOBIT, Reconciliation Week, Men's Health Week, RU Ok Day?, and International Pronouns Day.	100%	✓

Code	Year Three Actions	Comments	Progress	Traffic Lights
5.3.2	Implement the Gender Equality Action Plan 2022-2025 to foster a workplace culture where all staff can have an equal lived experience	We continue to ensure leaders and staff are skilled and confident to lead on workplace gender equality and inclusion through the use of trainings, review of policies and procedures, better data collection methods and tools, and by building a positive culture that is free from harassment discrimination. We have been focused on the delivery of Year 4 actions with 57.5% of actions complete or ongoing; 23% are progressing; 13.7% are yet to be started and 5.5% have been cancelled due to reprioritisation or resourcing challenges. We continue to review the action plan in line with available resources, organisational capability, and readiness. We begin planning for our 2025-29 GEAP in FY24/25.	75%	●
5.3.3	Enhance processes and continue to build capabilities to undertake Gender Impact Assessments on key Council policies, programs and services to progress gender equality	The development of an online, multi-platform Gender Impact Assessment App supports the org-wide practice of undertaking Gender Impact Assessments in regard to key Council policies, programs and services. External consultant support was also received to undertake GIA retrospectively on several key policies and programs including - Health and Wellbeing Strategy, Climate Change & Transparency Hub and the Long Term Financial Plan.	100%	✓
5.3.4	Develop standardised demographic and language data collection processes to inform Council's understanding of our diverse community and ensure consistent tracking and monitoring over time	Have reviewed feedback from testing data collection questions and started documenting limitations and exceptions. Requires a strong business case and to seek executive sponsor as next steps (which will mean extending timelines); Business case in development.	50%	●

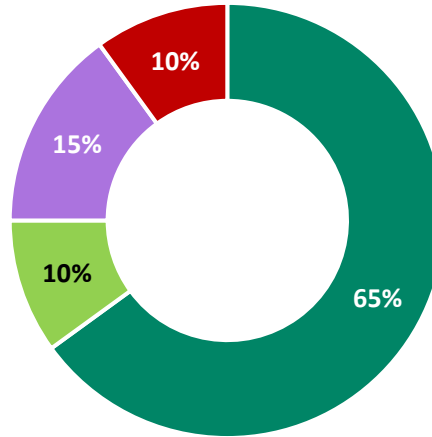
**Priority 6**

**Building safe communities**

6.1 Partner and advocate to reduce health inequities, poverty and disadvantage

6.2 Partner and advocate to improve equitable access to education, employment and housing

6.3 Strengthen relationships to support Aboriginal self-determination and reconciliation



✓ Complete or ongoing	65%	13
● On track	10%	2
● Deferred	15%	3
⛔ Not proceeding	10%	2

■ Complete   ■ On track   ■ Deferred   ■ Not proceeding

Code	Year Three Actions	Comments	Progress	Traffic Lights
6.1.1	Implement the Lighting Frankston Action Plan and Local Shopping Strips Plan to increase the safety and broader use of public open spaces, play spaces, community infrastructure and activity centres	Lighting Frankston Plan implementation continued in Quarter four. Integrated pedestrian lighting along the dune boardwalk between the Pier forecourt and Olivers Hill anticipated to be complete by October 2024. Tree illumination at Ballam Park and Peninsula Aquatic Recreation Centre as resolved at the 20 November 2023 Council meeting. Pre-planning underway for Ballam Park Safety Lighting between Naranga Crescent and Athletics Track. Concept development underway for Ballam Park Play Space lighting. Grimwade Clocktower and St Paul's Church illumination complete. Local Shopping Strip Action Plan implementation continued in Quarter Four with due diligence and planning underway for Mahogany Avenue Shops in Frankston North. Designs are progressing for Kareela Road Shopping Strip in Frankston and construction is nearing 60% completion at Fairway Street Shops in Frankston.	100%	✓

Code	Year Three Actions	Comments	Progress	Traffic Lights
6.1.2	Implement the Safer Communities Policy and Strategy ensuring a whole-of-Council approach in creating a safe and welcoming community	A working group has been established by the Safer Communities Department to oversee the implementation of the Strategy.	100%	✓
6.1.3	Explore initiatives such as Your Ground in creating safe environments for the whole community, including women and people across the gender spectrum	Resources are continuing to be developed and with the adoption of the Fair Access to Sport Policy this will be a great addition to the toolkit for sports clubs	80%	●
6.1.4	Develop and adopt the Fair Access Policy to ensure gender equality, equitable access and use of Frankston City's sports facilities	Project completed with the adoption at the June 2024 Council meeting. This policy adoption has been conveyed to the Office of Women in Sport.	100%	✓
6.2.1	Participate in the PIVOT youth crime prevention program to support young people who have had repeated contact with the justice system through assertive outreach support and case management	Frankston Youth Services support the PIVOT youth crime prevention program by way of the coordinator actively taking part in the Executive Leadership group as well as the Referral and Advisory Panel.	100%	✓
6.2.2	Support the promotion and delivery of education initiatives for young people and their families to raise awareness of harms relating to tobacco/vaping, alcohol and other drugs and of the support services available	Frankston Youth Services have supported young people to attend various education sessions being delivered by external partners. Frankston Youth Services continues to work closely with Peninsula Health in the delivery and dissemination of education regarding the harms related to vaping and tobacco. Frankston Youth Services also works closely with Youth Support and Advocacy Service to ensure young people in the community are aware of and able to access support services. This action will be combined with 6.3.1 in 2024-25.	100%	✓
6.2.3	Partner with Monash University, Peninsula Health and other key advocacy organisations to raise awareness of risks associated with gambling and Alcohol and Other Drug (AOD) use and improve access to support services	This action has been deferred to 2024-25 and will be considered as part of the Health & Wellbeing Plan Year 4 Action Plan.	0%	●
6.2.4	Work in partnership with SEMPHEN, Peninsula Health and other local councils to take a public health approach to the prevention of harms from alcohol and other drugs and improving alcohol culture	This action has been deferred to 2024-25 with initial meetings between Council and Peninsula Health to progress this in the Year 4 Action Plan.	50%	●

Code	Year Three Actions	Comments	Progress	Traffic Lights
6.2.5	Work in partnership to advocate to state government for ongoing funding to enhance Peninsula Health's integrated model of care and improve the geographical dispersal of treatment options for the provision of pharmacotherapy for opioid addiction	This action is no longer required as services are being delivered by Peninsula Health from a new site at Frankston Hospital.	0%	ⓧ
6.2.6	Partner with Peninsula Health to advocate to state government to address the service gaps within the specialist alcohol and other drugs service system, which includes secondary consultation and referrals to other specialist services to ensure a more sustainable service outcome for the patient	In consultation with Peninsula Health, this action has been closed and Council will continue to work in partnership with Peninsula Health and other partners to explore opportunities to prevent harms from alcohol and other drugs through the Year 4 Action Plan	0%	ⓧ
6.2.7	Partner with SEMP HN to monitor community needs and harms relating to alcohol and other drugs to support advocacy activity for increased funding to enable the adequate provision of specialist treatment services and prevention programs to meet the community need in Frankston City	This action has been deferred to 2024-25 due to resourcing and will be considered as part of the Health & Wellbeing Plan Year 4 Action Plan.	0%	●
6.2.8	Promote specialist services and community programs for people seeking help for alcohol and other drug issues	Information on specialist services and community providers has been provided on Council's website and is now finalised.	100%	✓
6.2.9	Continue to implement the Late-Night Libraries program to provide an alternative recreational activity to local electronic gaming machine (EGM) venues in the evenings	The Justice of the Peace Service at Carrum Downs library, available between 6.30-8.30pm continues to be popular with the community. The study space also continues to be valued by the community, and people are making use of the space to connect or just be.	100%	✓
6.2.10	Support sports clubs to build their capacity to reduce harm and encourage participation in the Good Sports Program and Love the Game campaign	Clubs are being supported through targeted club development programs and educational forums	50%	●
6.2.11	Partner with the Alliance for Gambling Reform to advocate for gambling legislative reform at a national and local level	Council officers met with the Alliance for Gambling Reform during Quarter four to discuss advocacy opportunities. However, no advocacy activities have been undertaken by Council during this quarter.	100%	✓

Code	Year Three Actions	Comments	Progress	Traffic Lights
6.2.12	Undertake research and monitor statistical data to better understand the community's needs relating to gambling harms, including sports betting and online gambling amongst different cohorts and how it intersects with health inequities	Monitoring of demographic data has been undertaken using the id. community profiles informing a number of policies, plans and Gender Impact Assessments (GIA). Highlights included analysis of people experiencing homelessness and housing stress to inform the GIA for the Affordable Housing Policy, analysis on housing affordability to inform discussions on the Affordable Housing Policy and the provision of statistics on multiculturalism for a volunteer week event.	100%	✔
6.2.13	Collaborate with partners to deliver gambling harm prevention initiatives to prevent and reduce gambling harm and raise awareness in the community of available support services	This action was completed in Quarter two with a community event delivered in partnership with Mornington Shire Council.	100%	✔
6.3.1	Work in partnership with Peninsula Health and Monash Health to promote smoke and vape free environments in council and community settings	Youth Services is committed to the provision of smoke- and vape-free environments and has been working with local primary health organisations to promote education around this. All programs and events delivered during Q4 were smoke- and vape-free. Youth Services committed to an active partnership with Peninsula Health in the application for an external grant, which if successful, will enable us to assist in the development and delivery of youth-led education on the harms of vaping. Peninsula health delivered a Community of Practice session in Feb 2024, and 8 schools delivered curriculum on e-cigarettes/vaping. Peninsula Health also supported sporting clubs to implement changes in tobacco and e-cigarette prevention.	100%	✔



Code	Year Three Actions	Comments	Progress	Traffic Lights
6.3.2	Continue to monitor and provide education in relation to No Smoking and Vaping within certain distances around designated areas, such as playgrounds and schools	The Environmental Health team takes a lead role in monitoring and providing education in relation to No Smoking within certain distances around designated areas, such as playgrounds and schools, as per the Tobacco Activity Agreement with the Municipal Association of Victoria (MAV). The team also responds to complaints and requests from the public when concerns are raised over smoking in and around designated outdoor No Smoking areas.	100%	✓
6.3.3	Continue to monitor tobacco and e-cigarette retailers to ensure they are displaying required health warning signage	The Environmental Health team completed all required proactive Tobacco and e-cigarette retailer education visits to ensure retailers are displaying required health warning signage, as per the Tobacco Activity Agreement with the Municipal Association of Victoria (MAV). The team also undertook a significant number of reactive education visits and enforcement activities on tobacco and e-cigarette retailers in response to complaints from the public and Victoria Police.	100%	✓