

Frankston City News

May–June 2020

frankston.vic.gov.au



Supporting our community to recover from COVID-19 Council unanimously endorses a \$6.434 million community care package

Frankston City Council unanimously endorsed a \$6.434 million enhanced Relief and Recovery Package at its Monday 11 May Ordinary Council Meeting, to support local short, medium and long-term COVID-19 recovery initiatives.

As well as building on the Council services and supports currently in place, the enhanced package identifies further targeted ways

Council can assist individuals, communities and businesses to be best positioned to recover over the coming year.

Frankston City Mayor, Sandra Mayer, said Council had listened to the community and incorporated their feedback into the Relief and Recovery Package, which includes 53 initiatives in total.

“Councillors are united in their determination to support the

community as it recovers from the challenges brought about by COVID-19,” Cr Mayer said.

“We’re all in this together, however Frankston City is a diverse community with diverse needs, which is why Council has ensured its Relief and Recovery Package has something for everyone in need.”

The Mayor said Council also remained committed to delivering its \$61.07 million Capital Works Program,

realising the positive impact on jobs these projects would have.

“Getting our community through this tough time and addressing our residents’ immediate needs is our priority. While some projects have been necessarily deferred, they have not been cancelled, and we are committed to delivering them in the future.”

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Contact us

Phone: 1300 322 322
Email: info@frankston.vic.gov.au
Interpreter: 131 450
Online: frankston.vic.gov.au

Need to contact Council?
Visit the website: frankston.vic.gov.au or phone: 1300 322 322

Due to social distancing measures now in place across the country, we ask people avoid heading into our customer service centres wherever possible — to help protect our community and our staff.

Instead, visit our website or phone: 1300 322 322

Please note: Seaford Customer Service Centre, Carrum Downs Customer Service Centre and Frankston Visitor Information Centre are currently CLOSED.

Hoon driving
1800 333 000 (Crime Stoppers)

Graffiti removal
1800 66 8247 (1800 NO TAGS)

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Visit: frankston.vic.gov.au/frankstoncitynews

Mayor's message

This is undoubtedly a challenging time for everyone, and for the first time ever, we are not an individual country dealing with our own problem, we are one world, and we are experiencing this pandemic together. I also think we have never been so appreciative for the many simple pleasures we take for granted day-to-day, and for the connections we have to our community. Council has been working hard to keep those connections strong during the past few months and we will continue to do so. There are many ways we have adapted our existing habits and done things in new ways and I think we will continue to see human interaction and commerce evolve and change as we continue to adapt, even in the wake of COVID-19. Speaking of adapting, Council is acutely aware that the impact of COVID-19 has been far reaching, and

is committed to supporting its communities recover from the pandemic. In response, as part of our annual budget process, Council has endorsed an enhanced \$6.434 million COVID-19 Relief and Recovery Package (RRP) which will provide targeted support to individuals, communities, local business and our economy. The RRP includes rate relief, business support initiatives, along with 50 more actions that will positively impact our community as a whole. You can learn more about this vital package on *page 8* or visit our website.

On a different note, before I go I would like to acknowledge the amazing work of the volunteer-run Facebook group Positively Frankston, particularly the page's founder, Lisa Fisher who created the page to showcase all that is great about our city. In September



2018, Council awarded Lisa and Positively Frankston a Recognition Award for their fantastic work. Sadly, due to other commitments, Lisa had to close the page several weeks ago, however the community spirit and connection it provided to its 5,000 followers will live on for many years to come.

Cr Sandra Mayer
Frankston City Mayor

Message from the CEO

I wish to start by thanking the community for your patience, adaptability and willingness to comply with the restrictions that have been imposed on us all in the face of COVID-19. I have been humbled and inspired by your kindness and sense of community, however not surprised. Here at Council we are in the process of finalising our proposed Annual Budget 2020–2021, having recently considered public submissions. The annual budget process is an important time of year, as Council determines where to best invest funds to support and grow the community. As you know, it's been a challenging year for our state and country, first with the devastating bushfires and now the COVID-19 pandemic — which has directly impacted our city and

community. In response, as the Mayor has mentioned above, Council has endorsed a \$6.434 million Relief and Recovery Package listing 53 initiatives to support community groups, sporting clubs, students, parents, vulnerable people, businesses, ratepayers and the arts community, to name a few.

Your Councillors have and always will be committed to supporting you, our residents, and I want to commend them on this innovative and considered package, which has been constructed with the needs of the community at the forefront.

I would also like to highlight that this package, which has been made possible through many years of responsible financial management by Council, will be complemented by a



proposed \$61.07 million Capital Works Program which will further support the creation of local jobs.

It is anticipated that the proposed budget will be formally adopted at the Ordinary Council Meeting on Monday 1 June. I encourage you all to watch via our livestream, which is available on our website and Facebook.

Phil Cantillon
Chief Executive Officer



We have a new service that allows you to chat directly with a member of our Customer Relations Team from the safety of your own home.

Next time you logon to our website, we'll be there ready and waiting to help.

Visit: frankston.vic.gov.au and start chatting with us today

Please note: the content in this edition was accurate as of **Tuesday 19 May**. Due to the changing nature of events, services and other key programs and activities following COVID-19, some information may have since been updated. Please visit Council's website for the latest updates: frankston.vic.gov.au

#FrankstonCity

NATIONAL VOLUNTEER WEEK 18-24 MAY



Volunteer of the Year Awards

Celebrating the impact of volunteers in our community

Do you know a dedicated volunteer in the Frankston community who deserves to be recognised for their contribution? Nominate them in the 2020 Volunteer of the Year Awards.

Established in 2017 by Impact Volunteering, in partnership with Council, the awards aim to celebrate and recognise the valuable contributions volunteers make to the local community. When you nominate a worthy candidate, you'll be highlighting the great work they do as a volunteer, as well as creating awareness for the work of their organisation in the community.

Volunteering is an important element of many community services and has

several benefits, including building self-confidence, creating opportunities for social contact, developing new skills and paving the way to paid employment.

Winners will be celebrated as part of The Mayor's Family Picnic in September (to be confirmed closer to the date). To nominate, visit: impactvolunteering.org.au or email: administration@impactvolunteering.org.au

Nominations close Friday 7 August.



Volunteer tutors needed

Support refugees and migrants to learn English

Melbourne Adult Migrant English Program at Melbourne Polytechnic is recruiting volunteers.

This is a chance to help someone new to Australia to:

- Develop spoken English language skills
- Improve their employment opportunities
- Feel welcomed and a part of the local community
- Connect with someone during COVID-19 social isolation

Students and tutors will practise conversational English one-on-one using digital platforms such as FaceTime and WhatsApp to ensure social distancing.

No previous teaching experience required, and training is online, fun, engaging and FREE. Phone support is also available throughout training should you have any questions.

To register your interest please contact Impact Volunteering via email only: info@impactvolunteering.org.au

Annual Hard Waste Collection

Hard waste rules, collection information and staying safe during COVID-19

When is my collection?

Households will receive a brochure in their letterbox two weekends prior to the start of their collection week. Alternatively, check your collection online. Visit: frankston.vic.gov.au/MyAddress

Can I put items out early?

No, this is considered illegal dumping and you risk being fined up to \$17,000 if prosecuted in Court.

- Place items out on your nature strip no earlier than the Saturday two days before your collection week starts. The total combined materials must not exceed two cubic metres
- Any excess waste or items not accepted will have to be removed by the resident

If your neighbours put out their hard waste early it is considered illegal and they too risk being fined. You can report this activity to Council for investigation online via our website or phone: 1300 322 322

How much is each household allowed to put out for collection?

Each household is entitled to place two cubic metres in total out for collection.

What happens if I put out more than two cubic metres?

Anything that exceeds two cubic metres will not be collected. Residents are required to remove excess hard waste or risk being fined for illegal dumping.

I have more than two metres, what can I do?

You can book an additional collection for a fee. Visit: frankston.vic.gov.au or by phone: 1300 322 322

A truck came but did not collect all my waste. Why?

Not all items are collected by the same truck. For example, green waste and hard waste will be collected by different trucks, possibly on different days. This is to maximise recycling.

How do I separate my items for collection?

Place your items in five neat stacks:

- Hard waste
- Scrap metal and whitegoods
- E-waste and fridges
- Green waste
- Mattresses - maximum of two (2) mattress/bed bases can be put out for collection. So either 2 mattress OR 2 bases OR 1 mattress and 1 base

Am I allowed to add my excess waste to a neighbour's pile?

No, this is strongly discouraged to help prevent the spread of COVID-19. You can however take your excess waste and recyclables to FRRRC, located at 20 Harold Road, Skye.

Can I take items from another person's nature strip?

Scavenging is strongly discouraged to help prevent the spread of COVID-19 and is not one of the five essential reasons to leave your home. Police are patrolling and those found scavenging risk receiving a fine for breaching social distancing laws.

What if someone removes items from my nature strip and I don't want them too?

If this occurs, try to note down as much information about the offender as possible, including their vehicles number plate, and report it to Council.

What do I do if I see someone dumping illegally?

Note down as much information as you can, including their number plate and contact Council. All illegal dumping reports will be investigated. You can report illegal dumping online by visiting: frankston.vic.gov.au or by phoning: 1300 322 322

Further questions?

Visit: frankston.vic.gov.au/HardWaste
WM Waste: 9721 1915
Frankston City Council: 1300 322 322

RECONCILIATION WEEK 27 MAY–3 JUNE

2020 theme: In this together #InThisTogether #NRW2020

This year, Reconciliation Australia marks twenty years of shaping Australia's journey towards a more just, equitable and reconciled nation.

2020 also marks the twentieth anniversary of the reconciliation walks of 2000, when people came together

to walk on bridges and roads across the nation and show their support for a more reconciled Australia.

To learn more about reconciliation, and its importance visit: reconciliation.org.au



Frankston North Education Precinct on track for 2021

A world-class education system at Frankston North is progressing on schedule, with the \$26.2 million education precinct due to open in 2021. The buildings have been designed by Taylor Oppenheim Architects and are being constructed by Lloyd Group.

Aldercourt Primary School

The integrated early learning centre will be accessed through the new welcoming area, which will also lead to community facilities and the rest of the school. It is anticipated that kindergarten programs will begin at the new co-located Aldercourt Child and Family Centre in 2021.

Mahogany Rise Primary School

From the central welcoming space, you can access community spaces, consulting rooms, the integrated early learning centre and the junior school block. Parents and visitors can wait in comfort, access public computers or make a cup of tea! One

entrance for all services.

This entrance will be replicated at Aldercourt Primary School as well.

Monterey Secondary College

A Centre of Excellence is under construction at Monterey Secondary College, including outstanding facilities to house the select entry Silvertop Health & Sports Science Academy (interim name) including purpose-built science spaces, a theatrette and competition grade gymnasium. Visit: monterey.vic.edu.au for details.

The Frankston North Education Precinct project also includes improved communication between schools, smoother student transition at each stage of education, more focus on post-school pathways, improved access to technology, better facilities, higher quality teaching, community spaces and more. For more information, visit: schoolbuildings.vic.gov.au

Frankston City Council's Reconciliation Action Plan

Council is working together with Aboriginal and Torres Strait Islander communities, and other key stakeholders, to develop a Reconciliation Action Plan (RAP).

The RAP provides a formal statement of commitment to reconciliation and proposes specific strategies and initiatives to enhance Council's ability to connect and engage with Aboriginal and Torres Strait Islanders in Frankston City and build relationships, respect, trust and opportunities.

A RAP has four possible stages:

- Reflect
- Innovate
- Stretch

- Elevate

Each stage is designed to suit an organisation at different phases of their reconciliation journey. Frankston City Council is currently working within the 'Innovate' stage: meant for organisations who had some level of reconciliation work underway but need to form a more structured, cohesive and strategic reconciliation framework moving forward. Council endorsed the next phase of RAP community consultation at the Monday 11 May Ordinary Council Meeting. To have your say on Council's Draft Reconciliation Action Plan, visit: frankston.vic.gov.au/HaveYourSay by Tuesday 23 June.

Frankston City is home to an estimated 1,338 Aboriginal and Torres Strait Islander people, up from 1,011 people in 2011. The second largest Aboriginal and Torres Strait Islander population in metropolitan Melbourne's southern corridor. Frankston City is situated on the traditional lands of the Bunurong people.

Major Local Community Events Grant

Applications open Monday 6 July

The Major Local Community Events Grant program provides funding to support locally initiated events which

significantly benefit Frankston City residents. Applications close on Friday 31 July. For eligibility criteria and to apply visit: frankston.vic.gov.au/CouncilGrants

Want to play a key role in Council-run events?

Events are a way of bringing the wider community together, celebrating our city and sharing experiences. Under the current gathering restrictions we are still working through what the event landscape will look like for the upcoming event season.

We are working hard to deliver the best events possible whilst implementing all social distancing requirements.

If you are a stallholder, performer, food vendor, market stall operator or run an activity, expressions of interest for the upcoming Council-run events season will commence from Monday 22 June.

We received more than 700 applications last year so please ensure your application is as detailed as possible. For more information on selection criteria, site fees and to apply visit: frankstonevents.com.au

#FrankstonCity



Photo taken 2016

Council Meetings

Upcoming Council Meetings,
7pm start:

Monday 1 June

Monday 29 June

Due to the COVID-19 pandemic, Council Meetings are currently being held at the Frankston Arts Centre — where social distancing can be

enacted more easily. Residents are advised to watch the meetings via a live stream to Council's Facebook page. Please note, there are new guidelines around residents attending Council meetings and how questions can be submitted. To learn more, visit: frankston.vic.gov.au/CouncilMeetings

Enrol for Kinder 2021

Kindergarten is critical to providing educational, social and emotional foundations for later learning.

Registrations for 3-year-old kindergarten closes 5pm, Wednesday 30 September 2020. Registrations for 4-year-old kinder closed 30 April, however there are spots still available for 2021. For more information visit: frankston.vic.gov.au/kinder



Maternal and Child Health
Immunisation sessions by APPOINTMENT ONLY until further notice.
Council strongly encourages residents to continue to maintain their required immunisations.
#ImmunisationSavesLives



Langwarrin's five-star soccer

Langwarrin Soccer Club has become the first National Premier League (NPL) soccer club in Australia to achieve a five-star rating under Football Federation Australia's National Club Development Program (NCDP).

The NCDP aims to raise the standards of grassroots soccer clubs by recognising and rewarding those with measures in place that contribute to high-quality experiences for players, volunteers and parents.

To raise the overall standard of club administration at all levels of the game, a clear model that identifies and recognises best practice in all areas of club administration was rolled out across Australia. The online program challenges clubs to meet a series of criteria and is monitored by the national body.

Over the past year Langwarrin has organised meetings at all levels of the club to produce an inclusive and well thought out three-year strategic plan. A new business plan was developed last August and both the business and strategic plans were presented to members at last September's AGM.

"It took a lot of hard work from the 2019 committee to ensure we had all policies and procedures up to date," said club president Tanya Wallace.

"To be the first NPL club in Australia to achieve this NCDP rating was special for our committee who work tirelessly as volunteers to ensure that the governing of our club, our culture and our facilities continue to meet the expectations of our members and their families." For more information on Langwarrin Soccer Club, visit: langwarrinsoccerclub.org.au

PARC Your Way

Physical distancing has changed the way we interact undertake fitness activities. Since you can't get to the gym, PARC has developed PARC Your Way, allowing you to exercise anywhere, anytime, your way.

This platform allows you to access a library of recorded classes and work outs, plus a full timetable of live streamed exercise classes each week, hosted by the PARC instructors and Personal Trainers you know and love. In such a crazy, uncertain time, we all know how important it is to stay active, look after yourself, and feel connected. So, get on board and join

the PARC Your Way community today. Visit: parcyourway.com.au, create an account, and enjoy unlimited access to the centre's full suite of fitness and well-being content and videos.





National Tree Day 2020

Sunday 2 August, Armstrongs Reserve, Seaford

Armstrongs Reserve contains remnant Banksia Coastal Woodland and acts as an important habitat corridor between Seaford Wetlands, Kananook Creek and the Seaford and Frankston Foreshores.

These corridors are linear patches of habitat which are essential to help reduce the negative effects of fragmentation in our natural landscapes. Council's Natural

Reserves Rangers have been preparing the site since August 2019, with woody weed removal, mulching and placement of habitat logs. In 2020, we will be planting 3,500 indigenous tree, shrubs, grasses and ground cover species. Bring your friends and family and enjoy a few hours of contributing to our natural reserves. For more information and to register, visit: treeday.planetark.org

Environmental Sustainability Grants up to \$2,000

Did you know that Council has an Environmental Sustainability Grants program available all year round for supporting community environmental projects? They are open to not-for-profit groups and organisations, big or small

Applications must contribute to a positive environmental outcome and be in response to the immediate need to provide support or relief in relation to the impact of COVID-19 (e.g. energy saving initiative to reduce the impact of energy usage and costs).

If your group or organisation is doing great things to help our environment and could do with a bit of support to help you keep up the good work, this could be for you. Find out more at:

frankston.vic.gov.au/CouncilGrants
Please note that individuals, schools and businesses are not eligible.



Stay warm on a budget this winter

Here are some simple but effective ways to keep warm and lower your energy costs this winter:

- Keep the heat in your home by draught proofing. This is an affordable, effective way to keep warm air in and cold air out. To locate draughts around your home, look, listen and feel for gaps and air moving under and around external doors, windows, skirting boards etc. Seal the gaps using door and window seals, door snakes, etc.
- Close curtains, blinds and shutters to keep the cold weather out, as up to 40% of the energy used to heat homes can be lost through windows. If you don't have curtains perhaps use a blanket or make your own curtains
- Zone off rooms not in use so only the areas that you frequently occupy are heated
- Close the damper on your fireplace when it is not in use (look for a chain or a lever/handle just inside or beside the chimney). If you can feel a draught, chances are you don't

have a damper. In this case, consider installing an inflatable chimney balloon, or place a tight fitting screen in front of the chimney

- Cover floors with rugs
- Dress for the weather and use a blanket

In Victoria, gas heaters should be serviced at least every two years. While it's important to stay warm this winter, we also want you to stay safe. For more information contact Sustainability Victoria, visit: sustainability.vic.gov.au or phone: 1300 363 744



World Environment Day

World Environment Day (WED) is held on 5 June each year, the United Nation's flagship day promoting worldwide awareness and action for the environment. Each WED is organised around a theme that draws attention to a particularly pressing environmental issue. The theme for 2020 is 'biodiversity'.

Although Council's planned WED - Climate Emergency event has been cancelled due to the COVID-19 pandemic, we encourage you to take the time to think about how we are all connected on this planet, and how you can take action to conserve and protect our precious natural environment on which we all depend. Whether it's planting native species in

your garden or pots to attract bees, birds and butterflies, refusing single-use plastics, or writing to your local politician about local issues, there is always something, big or small, that you can do. Today the message 'Think global, act local' is more important than ever. For more information, visit: worldenvironmentday.global



A climate emergency

We would like to get your thoughts and ideas on how Council can best address the challenging issues around climate change. We had hoped to hear your thoughts during our World Environment Day event, however following its cancellation, we are now planning an online survey. Keep an eye out for more details of a Climate Emergency Community Survey on the Council website in the coming weeks.

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Recycling update

A lot of household recycling has traditionally been sent overseas. However, a number of countries have imposed import restrictions on recyclables and there are currently limited processing and recycling options for household recyclables within Australia.

This means that while recycling does continue, less items in your recycling bin are currently being recycled. The items accepted in your recycling bin will continue to change according to the demand for them by product manufacturers. This demand is expected to increase over the next ten years as local processing capacity and the purchasing of goods made from recycled materials is increased.

To stay informed about what you can and can't place in your yellow-lidded recycling bin, regularly check Council's bin information webpage.

What is Council doing?

Council is currently investigating ways to increase the use of recycled materials, such as in the resurfacing of roads. This will help drive demand for recycled materials and support the sustainability of the recycling industry.

Council will also assist with changes arising from the Victorian Government's 'Recycling Victoria – A new economy' ten year plan to increase the reliability of our recycling system. To view this report, visit: vic.gov.au/transforming-recycling-victoria

How can you help?

- Avoid unnecessary packaging
- Use your recycling bin for accepted recyclables only (and free of food and liquid)
- Ensure recyclables are emptied into your recycling bin loose (no bagged recyclables)
- Keep soft, scrunchable plastics, eg frozen food bags out of your recycling bin. Put them in the REDcycle bin at Coles or Woolworths
- Ensure the goods you buy are made from recycled materials, wherever possible

For more information visit: frankston.vic.gov.au or phone Council on 1300 322 322.

Composting and worm farming

What you don't eat, your garden will. Food scraps are a valuable resource and composting or worm farming can transform them into nutrient rich material to help your plants grow.

For tips, resources and fact sheets to help get you started and for troubleshooting information, visit: frankston.vic.gov.au/ReduceWaste

We are planning online composting and worm farming sessions soon. Watch Council's website for details.





Indigenous Fauna Guide out now!

To download your copy, visit: frankston.vic.gov.au/NativeFauna

A fresh new start

Is your home cluttered with stuff that you never use?

Now is the perfect time for a declutter, but what to do with it all? There are a lot of ways you can give your unwanted goods a second life.

1. Do any of your neighbours, friends or family want the items?
2. Can you swap, sell or give the items away via a website or online group?

- E.g. Buy Swap Sell, Facebook marketplace, Freecycle, Gumtree, Trading Post or Zilch (i.e. while maintaining social distancing rules and practicing good hygiene - no contact sales possible)

3. If the items are in good condition, would a local op shop want them?

- Visit OpShop.org to find your nearest op shop

- Call ahead to check if they accept the items you wish to donate

4. Can you utilise a local donation bin?

- Damaged clothing can go in SCR Group donation bins
- Please don't dump goods next to donation bins, it is unsightly plus costly for the charity/business to remove

For more information on recycling and disposal options, check out the A-Z waste and recycling directory on Council's website, visit: frankston.vic.gov.au or phone: 1300 322 322



To find alternative recycling and disposal options, search Council's online A to Z Waste and Recycling Directory. Visit: frankston.vic.gov.au/AtoZ

I'M NOT RUBBISH I'M RECYCLABLE

Don't bag us.
Keep us loose!



Bin it better



For more information
visit frankston.vic.gov.au
or phone 1300 322 322

Continued from page 1:

A major focus of the Relief and Recovery Package is supporting the city's business community and economy.

"We have been speaking to our business community to better understand how we can help," Cr Mayer said, adding that Council was acutely aware of how job losses are

affecting the city.

"Council is also a major regional employer, with more than 60 per cent of our workforce living locally. We therefore have a direct responsibility in minimising the impact of job losses."

"The package incorporates opportunities for our employees whose normal activities are unavailable to be

redeployed to work that is vital to support recovery efforts."

The Mayor said this would include supporting the community's most vulnerable.

"We have worked tirelessly on this care package, to ensure the community is looked after, particularly those residents who are at greater risk due to

financial restraints and social isolation.

"Please keep talking to us, and if you need support reach out. We have a Community Recovery Call Centre available to connect you with Council and other support agencies you may need at this time. Phone 1300 322 322."

Council's COVID-19 Relief and Recovery package highlights



Supporting individuals

We understand that many residents are experiencing financial hardship as a result of COVID-19. Council is committed to supporting residents under additional financial strain to make it through this difficult time. Council's support includes, but is not limited to:

- A total of **\$1.2 million** to provide rate relief to owner-occupiers, in the form of a \$200 rate waiver for eligible residents. Council is also suspending penalty interest and legal action to recover outstanding rates until at least the end of September 2020
- **\$50,000** to support cleaning of the city's community shower service
- **\$30,000** to deliver care packages to our city's elderly and isolated residents
- **\$30,000** towards helping students to purchase study materials

- **\$270,000** worth of staff redeployment support to assist with increased community needs
- **\$300,000** to Community Support Frankston to purchase food and equipment from local suppliers



Connecting communities

Many Council services form a critical part of our community: keeping people connected, informed and supported. With many of these services temporarily closed or otherwise impacted, we are providing the funds to ensure we continue our tradition of community support. Council's support includes but is not limited to:

- Repurposing and expanding our community grants pool to **\$500,000**
- **\$150,000** waiver of tenancy and

ground allocation fees for local sporting clubs until at least September 2020

- **\$75,000** invested in our online customer service channels, to ensure our community can easily and safely reach us
- Continuing the support of critical library services, with online borrowing and an expanded collection of digital resources including an online tutor
- **\$20,000** for the creation of an arts collective encouraging artists, writers and film makers to create a record of these times
- **\$50,000** to develop a creative industries and arts grant program



Supporting our economy and employment

Rebuilding a strong local economy will be vital to Frankston City's

ongoing recovery, ultimately having a positive knock on effect to individual and community recovery. Council's support includes, but is not limited to:

- An additional **\$270,000** pool of 'fast grants' for business directly impacted by COVID-19, increasing the total Council Business Grant Program pool to **\$450,000** in 2020-2021
- More than **\$50,000** in outreach support, information and tools for local businesses
- Council has moved forward our supplier payment dates, to help businesses with their cash flow
- **\$40,000** to develop loyalty programs targeting local business and buy-local marketing campaigns
- Up to two hours free parking in Council-owned and managed city centre off-street car parks (commencing 1 July 2020)
- Waiving around **\$160,000** worth of business permit fees such as Food Act registration and kerbside trading fees
- **\$40,000** for loyalty programs to encourage people to visit local businesses

#FrankstonCity

Feeling stressed?

Emotional reactions, such as feeling overwhelmed or anxious, are a normal response in a crisis situation. Coping with stress will make you and your community stronger.

There are plenty of resources available should you need assistance:

redcross.org.au

beyondblue.org.au

headspace.org.au

Lifeline Australia: 13 11 14



Continuing to care for our community



Council has worked hard to ensure key services are still operating and continue to meet the community's needs. Frankston City Mayor, Cr Sandra Mayer, said Council has explored new ways of delivering some of our more critical suspended services, to connect those who need it most.

"It soon became clear how critical Council's role would be during this crisis, not only in ensuring business-as-usual wherever possible but in providing additional support to our community, particularly our most vulnerable," said the Mayor.

"People need reliability and continuity more than ever," the Mayor said.

"For parents currently missing out on their supported playgroups, we have moved these online, including providing a fantastic selection of educational and support tools, such as original video content and online support from our playgroup facilitators. We have also worked to connect new mums and dads who

would usually attend our Maternal and Child Health New Parent groups with other new parents in their area via Zoom."

"Our critical Meals on Wheels service is of course continuing and Council is frequently conducting additional welfare checks on our vulnerable residents."

The Mayor says it is important we remember to reach out to neighbours, friends and family who live alone, are elderly or have a disability. "You can register to receive a bundle of 'Hi neighbour' cards, to pop into your neighbour's letterbox. The cards let your neighbours know you are happy to reach out if they need anything.

"We have really seen our community come together again, so soon after the bushfire crisis, to support one another. Let's keep up the good work." For more information, visit: frankston.vic.gov.au/Coronavirus

Connecting community with support services

Council has launched a call centre referral service to help impacted residents navigate and connect with the services and resources they need to recover from COVID-19.

The call centre aims to facilitate connection with service agencies along with Council services, including but not limited to meals assistance, housing and family violence supports, financial hardship services, parenting and aged services information.

If you are already connected with support services, you should continue to talk to them directly.

The Community Recovery Call Centre is open from 8.30am-5pm Monday to Friday. Phone: 1300 322 322



Donation stations helping those in need

To support those in need, Council is inviting residents of Frankston City to donate packaged, long-life food to five local drop-off points.

Frankston City Mayor, Sandra Mayer, said the food would support charity organisations such as Community Support Frankston who would distribute it locally.

"These are difficult times and people in our community are doing it tough. Our wonderful volunteer groups are delivering food packages to the needy but are in short supply of certain items," said the Mayor.

You can help by placing spare long-life consumables, such as canned food and packets of pasta, in the bins provided, available at the following locations:

- Coles inside Karingal Village Shopping Centre — 110 Ashleigh Avenue, Frankston
- Coles at The Gateway Shopping Centre — 230 Cranbourne-Frankston Road, Langwarrin
- Ritchies IGA — 280 Seaford Road, Seaford (corner Seaford Road and Frankston-Dandenong Highway)
- Coles at Carrum Downs Plaza — 335 Ballarto Road, Carrum Downs (corner Ballarto Road and McCormicks Road)
- The Level 1 Information Desk outside Myer at Bayside Shopping Centre — 28 Beach Street, Frankston

Following the Rainbow Trail

Rainbows and other colourful artworks and positive messages are springing up across Frankston City as part of a global Facebook movement. Local chapter, Rainbow Trail Australia, created in mid-March, now has more than 140,000 members — all dedicated to brightening their neighbourhoods during COVID-19.

The trail encourages members to decorate footpaths and living room windows with rainbows and rainbow coloured drawings. People are also urged to share rainbow-themed artworks created indoors during this extended period of social distancing

and isolation. The artwork is often accompanied by messages such as 'be kind', 'stay positive' and 'in this together'.

Join the Facebook group @ [RainbowTrailAustralia](https://www.facebook.com/RainbowTrailAustralia) or head out to your sidewalk to spread some cheer today.





Jubilee Park's new multi-sport facility now a step closer

The much-anticipated new indoor multisport facilities at Jubilee Park are coming to life. Revised concept designs have been endorsed by Council, with detailed design now underway before town planning approval after which construction can commence.

The new \$34.9 million indoor stadium will cater to netball, basketball, cricket and other indoor sports, featuring:

- Six multipurpose indoor courts, including a 1,000 seat show court
- Elite training facilities for multiple sports
- Female-friendly change rooms and a crèche for players and spectators
- State-of-the-art café, community meeting and function rooms

Construction is likely to commence in late 2020 and extended over a three year period.

Jubilee Park: Frequently Asked Questions

Q: Will there be enough car parking on site to meet growing demand?

A: Traffic modelling has determined that the additional planned car parking spaces being delivered on-site as part of the redevelopment will be sufficient to allow for increasing demand.

Q: Will the local roads be able to cope?

A: Traffic modelling has been completed in relation to the project, with sporting events to be considered and scheduled in the best efforts to minimise interruptions to normal traffic flow and neighbouring residents.

Q: What is the impact of the development on trees and native wildlife?

A: Existing vegetation provides only a 'stepping stone' habitat for birds and bats which will be maintained. Whilst there will be some tree and vegetation removal on-site, Council has designed the new indoor stadium and car parking with the intention to retain 120 existing trees, with a further 154 new trees to be planted across the Jubilee Park precinct.

Q: Who will manage the new facility?

A: In March 2020, Council endorsed entering into a lease agreement with the Frankston District Netball Association (FDNA) for management of the new Jubilee Park Indoor Stadium.

Q: What will be done to minimise noise disturbance during construction?

A: Contractors will be undertaking construction in line with the EPA regulations, with neighbouring residents to be notified of any work outside of these hours.

Q: Will community groups have access to use the facility?

A: Community sporting groups and organisations may have access to the new Jubilee Park Indoor Stadium for recreation activities and meetings on a casual basis.

To view the concept designs and learn more about the Jubilee Park Indoor Stadium redevelopment, visit: frankston.vic.gov.au/JubileeParkRedevelopment

Centenary Park tennis facility upgrade underway

Works on new tennis courts and upgrades to the existing pavilion at Centenary Park in Langwarrin are well underway and expected to be completed in August 2020.

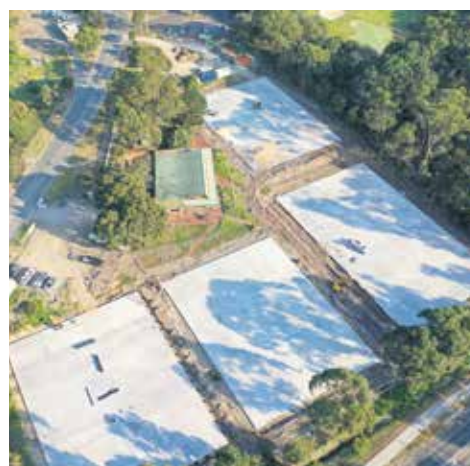
The upgrades are being delivered ahead of the merger of Frankston East and Frankston Tennis clubs.

Features of the new tennis facilities include:

- 13 hard surface courts with new lighting and fencing
- Upgrade of existing pavilion featuring open social space, kitchen and bar, storage and cool room, accessible shower, accessible public toilet, new male and female change rooms and amenities, meeting room and tournament office, external painting and service

upgrades

- Car park upgrades meeting DDA compliance requirements
- Landscape works including retaining walls, gardening, footpaths as well as drainage and service upgrades



A new home for footy and netball at RF Miles Reserve

The brand new two-storey home for football and netball is now under construction following the completion of level crossing removal works at Seaford Road, Seaford.

The new pavilion will better cater to increasing female participation in sports with dedicated female and umpire change facilities.

A larger oval will meet AFL standards, in addition to a new netball court and cricket nets.

Construction will occur throughout 2020 in time for the 2021 football season launch.

For more information on the project, visit: frankston.vic.gov.au/RFMilesRedevelopment

FRANKSTON ARTS CENTRE

2020 program

Bookings: 9784 1060 or thefac.com.au



Full ticket refunds available if events are cancelled or postponed.



Kings of the High C

Enjoy this Daytime Music + Theatre performance online from the comfort of home. We are delighted to present Kings of the High C filmed on the Frankston Arts Centre stage, featuring a wonderful cast led by one of Australia's finest tenors Roy Best, international soprano Alison Jones, narrated by perennial favourite Chris McKenna and accompanied by William Schmidt on piano.

A brand new production dedicated to the Big 3 — Pavarotti, Domingo and

Carerras — showcasing their lives and their hits in one big show.

Available to watch online for FREE. Visit thefac.com.au for details.

School Holiday workshops

Friday 3 July–Tuesday 7 July

Cube 37, Frankston Arts Centre

\$50 participation fee

Spaces strictly limited. To express interest, email cube37@frankston.vic.gov.au or call Heidi on 9784 1890



Literature

Submit your written words

Stories at the End of the Line

An anthology & exhibition of short stories from this moment in time

Submissions close 31 May

Free. Visit: thefac.com.au for details



Art

Online Exhibition

I Heart Portrait Prize for Kids

Enjoy this year's entrants in FAC's annual Kids Portrait Prize.

Until 14 June

Free. Visit: thefac.com.au for details



Art

Online art challenges for kids

FAC Creative Kids

Creative project ideas for little ones at home

Until 14 June

Free. Visit: thefac.com.au for details



FAC

Stay in touch

Subscribe to our enews for the latest opportunities and updates.

Sign up at: thefac.com.au

What's On at Frankston City Libraries



Get your free audiobooks

From best-selling audiobooks to the classics, your Frankston City Libraries membership is the best way to experience free, world-class audio entertainment in the palm of your hand.

Reading provides each of us with some entertainment and escape, a chance to relax and unwind. Online

audiobooks and eBooks allow you to continue borrowing from the library's extensive collection, from the comfort of your own home. Library staff are only a phone call away, for assistance accessing the online collection including resetting your pin, which can also be done via the Frankston City Libraries website.

If you're not a member of Frankston City Libraries, now is a great time to join. Simply head to the Frankston City Libraries website and sign up today for immediate access.

Download the BorrowBox, RB Digital or CloudLibrary apps onto your Apple or Android device for easy, on-the-go access to the latest audiobooks and eBooks.



Story Box Library

Imagine the best stories being read aloud to you by your favourite storytellers – that's Story Box Library. Get the kids excited about reading, inspire their imagination and let them have fun with stories, improving their language and literacy

skills along the way.

Enjoy the storytelling of Clare Bowditch, Jimmy Giggie, Noni Hazlehurst, Vika and Linda Bull, Nick Cave and many more. Access Story Box Library for FREE with your library membership via the Frankston City Libraries website.

Frankston City Libraries on Facebook

The Frankston City Libraries Facebook page is the place to be. It's jam-packed with Storytime, FrankTALKS, book signing opportunities, kids programs, school holiday programs, and so much more. It is the place to be to hear about our sell-out events first.

Visit: library.frankston.vic.gov.au or phone: 9784 1020

Celebrating women's achievement

March 8 was International Women's Day, with this year's theme being 'Each for Equal'. Here at Council we celebrated with a popular talk from newly-appointed Kangan Institute CEO, Sally Curtain. Sally spoke about the ups and downs of her career path and embracing the changes and challenges that come naturally as your career progresses. We also hosted former elite athlete and politician Nova Peris OAM at Cube 37, who gave an inspirational speech on her unique journey as an Indigenous woman forging her own path through the intensely competitive sporting and political landscape. It was wonderful to see two such strong female role models have the opportunity to share their inspirational journeys.

An accessible city for all

Due to recent changes within the National Disability Insurance Scheme (NDIS), many services formerly provided by local councils were absorbed by the NDIS. As a result, the NDIS-funded Metro Access Officer position at Council was discontinued.

However, in recognition of the important role we play in supporting people with disabilities, Council recently passed a motion to fund a disability access and inclusion position. The role will build on, and adapt, the responsibilities of the Metro Access Officer, to help ensure those in our community with disabilities are able to live a full and independent life.



A new look Council Meeting

The Ordinary Council Meeting held Monday 30 March was the first since social distancing was implemented and required a number of tweaks to proceed.

The meeting was held at the Frankston Arts Centre, so Councillors and officers could observe the required 1.5 metre spacing. The meeting was also the first under Council's new restrictions on attendance and submitting questions for residents. Despite the changes it was a productive meeting that progressed smoothly and is a testament to our ability as a Council, but also as a community, to adapt to changing circumstances.

Cr Sandra Mayer, Mayor

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Staying connected to local sport

Given the inherently physical and social nature of team sports, our local clubs were some of the first groups to feel the effects of the recent COVID-19 community restrictions. While this has meant that, for the time being, our clubs have been forced to suspend their respective seasons, including training sessions, we know these measures are only temporary and we can take this opportunity to reflect and regroup.

Council recognises the important role our local sporting clubs play in building and connecting communities and the overall benefits of sport for individuals and teams are many. Council is continuing to support our local clubs by keeping them connected to their membership and the community using various online alternatives. As with everything else at the moment, we just need to take a different approach and look at how we can continue to connect and to stay fit and healthy from the safety of home.

As part of our commitment to supporting local sport, Council has also endorsed a full waiver of sports club tenancy and ground allocation fees for the winter season – up to 30 September 2020. A collective \$150,000 saving for our local clubs, as part of our \$6.434 million Relief and Recovery Package.

I am also proud that many local club members are putting their hands up to volunteer in the community and to help Council deliver some of our essential services. I have heard that a few local footy clubs have even offered to deliver Meals on Wheels, given many of our current volunteers are over 60 and at too high a risk to continue. Many displaced professional sporting teams across the country are also helping to pack and deliver community care packages and otherwise support their communities and it is nice to witness the incredible community spirit and selflessness this represents. Let's all remember to head out and support our local clubs once they are back up and running and to remember to stay active as much as possible ourselves.

Unless you are self-isolating, make sure to take some time away from the couch, take the dog for a walk, get some fresh air, go for a run or if you are house bound, use one of the many social apps springing up to exercise with others online. Remember, of course, to respect social distancing

Cr Michael O'Reilly

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Green wedge management plan

The last edition of the Frankston City News contained a Councillor Column that made accusations about me that are unfair and untrue. As it was published in these pages, I'm entitled to reply.

But first let me explain the issue. Council has been formulating a Green Wedge Management Plan. A small but significant part of this plan involved the Carrum Downs Industrial Estate, which is in my ward. It's the engine room of Greater Frankston's economy, producing over 30 per cent of our economic output and employing 8600. Since 2011 it's been growing jobs at a rate 13 times higher than the southern region average. But that growth is about to stop because the Estate is running out of land.

So when the Green Wedge Management Plan came to be considered by Council, experts and Council officers recommended that 'Council should investigate rezoning of Carrum Downs land for employment use.' On 14 October 2019, Frankston Council voted to reject this advice.

Frankston has nine Councillors. This vote was taken on a night when (unusually) only five were present. I was overseas. When I returned, I wanted the issue to be considered by all the Councillors — not just some. And as it affected my ward, I thought I was entitled to a say. So I moved a motion to bring the matter back for consideration.

One of the Councillors criticised this approach by claiming that 'a Councillor' had prevented 'Council officers from actioning a properly constituted and adopted resolution of Council for three months'. That Councillor meant me. Since then local papers have said as much. That Councillor went further to imply that my conduct offended good governance. I find this offensive and untrue. I simply put forward an important alternative view for debate, as I'm legally entitled to do. Indeed, I would be letting down the people I represent by doing otherwise. That it took three months had nothing to do with me.

The vote lost again — 4 for and 5 against. This means that the Industrial Estate will run out of land by the end of the year. At a time when unemployment is very high, Council has no alternative job replacement policy to take its place. We need to keep working on this issue.

Democracy can be messy. Good results take time. Patient listening, then understanding and debating competing perspectives will help us to sculpt a compromise that will work for us all. Surely that's what good governance should be all about.

Cr Colin Hampton, Deputy Mayor

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Easing the pressure on local business

It has been sad to see many of our local traders across the city having to close their doors during the COVID-19 restrictions. While some businesses have been able to adapt their usual working model to continue to fulfil customer needs and stay operational, there have been many who have been unable to do so for various reasons, including interrupted supply chains. For all businesses, this is and will continue to be, an incredibly challenging time and no doubt the effects will continue to be felt in the coming months and even years. Our Economic Development team, with the support of the wider Council, is working hard to put critical support systems in place, to help businesses to adapt and even thrive where possible during this time. Likewise our endorsed \$6.434 million community assistance package will also be of benefit to helping rebuild the local economy. I wish to remind all small business owners, sole traders and anyone whose job has been affected by COVID-19 that Council support will continue as long as required to get everyone back on their feet. For more information, visit: frankston.vic.gov.au/Covid19BusinessSupport

Raising awareness of elder abuse

World Elder Abuse Awareness Day is **Monday 15 June** and Council's Positive Ageing team is working in conjunction with the Respecting Seniors Network to raise awareness of this important issue. Although many of the planned events have been postponed due to COVID-19 restrictions, this remains an important opportunity to promote a wider understanding of the incidents and impacts of elder abuse in our community. Indeed the pandemic has left many already vulnerable members of our community at greater risk of experiencing domestic abuse of some kind and we as a Council and a community need to remain vigilant in our support of these at-risk individuals. Council is working to stay connected to these residents as much as possible, as well working with existing seniors community groups and our Culturally and Linguistically Diverse community groups to ensure connections and support systems remain in place during the shutdown. Ultimately, we hope to create an environment where people can live and work in a community which respects older people and recognises that people of all ages deserve to be respected and live free from violence in all its forms. To this end, we seek to create change in our community's attitudes towards older people, with the aim of stopping elder abuse before it occurs.



Cr Brian Cunial

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Challenges of educating children at home

The spread of COVID-19 is impacting everyone in their day-to-day lives across the world. I am aware that many parents are struggling with the challenge of educating their children at home and I have included some advice from my sister, Shauna, an educator of 15 years, working with students of all ages from early learning to adults.

Here are her thoughts on how you can help your kids get a good education while you work from home.

1. Set up a space for learning. This can make a big difference. This could be a small space on a kitchen table or a designated desk. Avoid using their bedroom as a classroom if possible. Having a designated learning space separate from where they relax will help your child focus and keep the boundary between play time and school/learning time.
2. Get a routine and some rules and stick to them. Kids are used to following the school/classroom rules and hours and the continuation of these norms will help them stay calm.

During school time you can enforce specific school time rules that might not apply "after school", e.g. you cannot come into this room while mum/dad is on a call. Ask your children what rules they already follow in their school and revise the rules to make sense for your home. Kids won't get them right all the time but making sure they know what the expectations are, having them written down, and praising successes are great ways to promote good habits.

Don't forget to drink plenty of water. Keeping hydrated is vital for your brain. Take a brain break, which could be standing up, moving to a different part of the room, stretching – time to reset, revitalise and refocus your brain. Most people (especially kids) can't concentrate for more than 20–30 minutes.

You should find that breaking up your day and joining in with a physical or mindfulness activity every now and then enhances your productivity too!

If you are in the tricky situation where you haven't had work provided by your school, here are a few places online to find some simple to use resources:

- BrainPOP
- Twinkl
- Mister Wootube maths
- Khan Academy
- Hour of Code
- The Exploratorium
- Science for kids
- BioInteractive

Stay safe, be creative, and maintain (virtual) contact with others.



Cr Quinn McCormack

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Promoting tolerance in our community

Sunday 17 May was IDAHOBIT Day, the International Day Against Homophobia, Biphobia, Interphobia and Transphobia. As someone who has experienced and witnessed discrimination, I understand the long lasting impact this can have on an individual's mental health. I work hard each year to raise awareness and encourage us all to examine the preconceived ideas that sit behind our everyday interactions and which can create often unintentional bias towards certain groups. If recent events have taught us anything, it is that we are stronger together and that negative, antisocial behaviours have no place in our community. Let's continue to build each other up, not tear each other down.

Big Picture Fest wraps up for another year

Although many much-loved local events were cancelled during recent months, it was nice to see the Big Picture Fest was able to continue, unfortunately without the usual street party. This street art festival is such a wonderful boost for our local economy — attracting spectators and visitors to new locations across the city – as well as a celebration of amazing local and international artwork. The artwork has also proven to be a deterrent for graffiti and vandalism.

Overport Park delivers for local sports

A revitalised Overport Park Pavilion was officially completed earlier this year; a \$3.825 million project to provide the community with a state-of-the-art sporting facility. The new pavilion includes female-friendly change rooms, a new kitchen and kiosk, new public toilets, community rooms and more and, which will help to support the growing number of female cricketers and footballers and provide a great home for a number of local clubs. I would like to acknowledge and thank former Member for Dunkley, Chris Crewther for securing an almost \$20,000 contribution from the Federal Government and Member for Frankston Paul Edbrooke MP for his advocacy on behalf of local sporting clubs. Thank you also to the Victorian Government for a significant contribution of \$100,000 and the joint \$100,000 contributions from the Frankston Dolphins Junior Football Club, Frankston Dolphins Football Netball Club and the Baden Powell Cricket Club. I am proud Council and all stakeholders were able to deliver this great facility for Frankston South.

Upgrades are continuing as part of the Overport Park Master Plan, with community feedback currently being collated. Keep an eye on the website for more information.



Cr Steve Toms

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More park upgrades

I am pleased to announce that more park and reserve upgrades are being designed, have been constructed or are in the midst of completion as below:

- Wingham Park, Karingal: In addition to the \$53,000 previously announced for Wingham Park, Council has agreed to fund a further \$75,000 for new outdoor fitness and exercise equipment, specifically for our senior citizens.
- Next door to Wingham Reserve, in addition to the \$112,000 previously announced for Karingal PLACE, the community centre will receive a further \$80,000 to increase centre staff and community space.
- Monterey Reserve, Frankston North: \$31,000 preparation of concepts for a \$320,000 upgrade of the Monterey Reserve precinct in 2021.
- Whistlestop Reserve, Karingal: \$36,000 improvements will include a new BBQ, drinking fountain, new tree plantings and park furniture.

New openings

I am proud to have advocated for the recent completion of the below projects:

- Ballam Park Coaches Boxes, Hammer Throw Cage and Ball Stop Fence, Karingal: \$137,200 two new coaches boxes on Ballam North Oval, a new hammer throw cage near the athletics track and a ball stop fence at the Northern end of Ballam East Oval.
- Ballam Park Cricket and Soccer Pitches Reconstruction, Karingal: \$800,000 the reconstruction of the two soccer pitches including new soccer goals as well as a new cricket pitch and perimeter fencing.
- Kananook Pavilion, Seaford: \$470,000 renovations to the existing change rooms, kitchen and social room for local sporting clubs, and an additional public toilet.
- Pines Pool, Frankston North: \$177,000 remedial works included concrete replacement, electrical upgrade, painting, new kiosk and a Masterplan to guide what further improvements could be made (ie. gym, splash pool etc).
- Orwil St Community Centre, Frankston: \$705,000 to increase space for centre staff and the community.
- Carrum Bowls Club, Seaford: \$470,000 includes a new meeting space, female toilets and change areas.

In the next few weeks, a series of very exciting announcements will be made regarding drastic improvements to a number of sporting facilities that are in severe need of rejuvenation, particularly in Frankston North and Seaford. Keep your eyes peeled.

Cr Kris Bolam JP FAIM

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Our country today

It has been difficult to compose this column given we are in one of the most momentous times in our country, under siege of pandemic; or as was recently put in the British House of Lords "exceptional and unprecedented circumstances". We have never seen anything like this in our lifetime. Normal life has turned upside down, commercial zones are near empty, shops closed, public transport largely deserted. In the Great Depression of the 1930s my grandmother was part of a "Band of Hope" movement in the Chelsea area, where women would join resources to deliver help to others in desperate need. Similarly, today it is really heartening that we are actively looking out for our neighbours and making sure they are ok.

Our local streets are now busy with family groups and others walking, pushing prams, taking the dog out or riding bikes, returning a real sense of unity, care and sharing within our communities.

In Australia we have been incredibly fortunate by contrast to what is happening in other parts of the world. Our Government's decisions, front-line support and, importantly, staying home, has achieved a remarkable outcome.

Debate is escalating as to the true origin of the pandemic. Questions are now being asked globally. Closest attention and scrutiny is clearly warranted.

Full understanding of economic impact will not be entirely clear I would suggest for several years as there will be a roll-on effect which may include businesses that never reopen their doors again or even the way business is conducted altogether.

Oddly, but positively, lockdown has given us all space to pause and in some ways reflect or reinvent ourselves and grow a better understanding of our relationship with others. It has also, hopefully, given us the space and opportunity to question what future we want.

We have seen for far too long the erosion of our industries and undercutting of manufacturing while our people go unemployed or struggle even to find part-time work as we all watch foreign interests acquire and control our market space, even including the agricultural land we grow our own food on! As well as vast holdings of our residential real estate. That has desperately, got to change. We need to rebuild the strength, pride and independence of this country to create a secure future for all Australians.

Cr Glenn Aitken

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Resources for people with a disability

We are all feeling pressure and uncertainty at this difficult time, and it can be hard for anyone to keep up with the latest updates in relation to the Coronavirus – but it can be even harder for those in our community with a disability.

The Department of Health and Human Services, People with Disability Australia, National Disability Services, the National Disability Insurance Agency and Blind Citizens Australia all have some great free resources available including captioned and Auslan signed videos, phone translator services as well as translated material for people who do not speak English as their primary language.

Another worry for people with a disability is the fear of not being able to access essentials such as food. Thankfully, many supermarkets and pharmacies have responded to this concern and implemented priority hours for people with a disability, and the elderly. Check individual supermarket websites for specific times. Council has also pledged \$290,000 to provide staff assistance, care packages and other crisis support to those doing it tough, as part of its Relief and Recovery Package. Likewise, we have allocated a further \$300,000 to help Community Support Frankston provide emergency food or equipment, to be purchased through local suppliers and utilities.

The Victorian Government has also announced that emergency relief packages will be provided to people who are self-isolating and do not have support networks that can provide food and essential supplies. People can access the packages by contacting the Victoria Coronavirus Hotline: **1800 675 398** or visit: dhhs.vic.gov.au/coronavirus

Council has also implemented a number of additional support measures for our regular clients and those looking to join services during the crisis. Our Direct Care workers have worked with clients with disabilities to change regular supported shopping times, to coincide with the altered supermarket schedules. Likewise, the team is reaching out to vulnerable clients for regular welfare checks.

Similarly, those who with pre-existing mental health concerns or who have found they are having difficulty coping with the change in circumstances should be aware there are plenty of resources there to help. For instance, Life Supports Counselling is a national network of counsellors and psychologists who can provide over the phone support. You can find out more about our service at lifesupportcounselling.com.au. Organisations like Lifeline and Beyond Blue are also invaluable resources for people experiencing emotional or psychological distress.

It's never been more important to look after each other. Make sure you go that little extra mile to help those who really need it.

Cr Lillian O'Connor

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Invest Frankston

Invest Frankston, supporting business during COVID-19

Invest Frankston is committed to supporting local businesses during this time, providing information, advice, resources and opportunities. In response to the evolving situation, Council will be changing its focus, concentrating on supporting small businesses under the banner IF Support.

IF Support is sharing critical information, links to tutorials, webinars, articles and other expert advice on how to prepare, protect and safeguard business via its social media pages; Facebook, Instagram and LinkedIn. There are tips on adapting to thrive during this

pandemic, with digital marketing advice, video conferencing, website knowledge, upskilling staff, building resilience and wellbeing during a crisis and thinking outside the box.

We are working hard to deliver a business support package, involving a Business Outreach program to identify specific needs of businesses at this time, a Businesses Concierge program expansion and a free Business Mentoring Program. More opportunities and support for businesses will be revealed in the coming weeks, visit: frankston.vic.gov.au/Covid19BusinessSupport



Free mentoring sessions for your business in Frankston City

Council is offering free business mentoring sessions to local businesses affected by COVID-19. Council has a dedicated group of experienced business mentors with vast knowledge across varied industries.

Council will aim to match businesses with the most appropriate business

mentor, based on individual circumstances and industry. Sessions will be digital, with no face-to-face sessions until further notice. To find out more details regarding the business mentoring program, visit: frankston.vic.gov.au/Covid19BusinessSupport



Business Concierge support service continues

We understand that during this time of unforeseen change you may be seeking guidance on how to keep your business viable. As part of Council's endorsed \$6.434 million COVID-19 Relief and Recovery Package, Council has expanded our Business Concierge service and we are already receiving great feedback from local businesses.

Our concierge, Tara, is guiding prospective and existing businesses

to external and internal support services, government funding, critical business advice and permit needs.

Tara is your first point of contact and can also put you in touch with a business mentor. The service is particularly relevant if you are finding it difficult to navigate the large volume of COVID-19 information coming from various sources. Visit: frankston.vic.gov.au/BusinessConcierge

Take the #FrankstonFoodMove pledge

To help support Frankston City's hospitality industry during the pandemic, IF Support has launched #theFrankstonFoodMove.

The campaign encourages Frankston residents to support local cafes and restaurants by pledging to order online at least one meal a fortnight from one of the city's amazing hospitality venues (while maintaining safe social distancing practices).

Participants who sign the pledge and

share their meal photos on social media with #theFrankstonFoodMove, will go into the draw to win a \$50 voucher from their chosen online venue. The campaign has already been extremely successful, reaching more than 20,000 people, with more than 160 signatures, over 4,000 comments and shares. For more information, and to take the pledge visit: frankston.vic.gov.au/Covid19BusinessSupport



To learn more about Invest Frankston visit: investfrankston.com



Puzzle



Vesod



Helena

Amazing new artworks ready and waiting for you...

In March, local, national and international artists were still out in Frankston's city centre creating new amazing artworks for residents and visitors to enjoy as part of the Big Picture Fest 2020. If you didn't get a chance to see the artworks before social distancing came into effect, don't worry, these beauties aren't going anywhere.

Once it's safe to get out and about and enjoy all Frankston City has to offer again, make sure you take the time to explore the city's streets and laneways and discover these incredible masterpieces for yourself. Visit: frankston.vic.gov.au/BigPictureFest



Pichiavo



Meat Axe



#FrankstonReinvented Supporting locals and tourism businesses

Some of the city's most well-loved business personalities and attractions star in a new video showcasing the positive way Frankston has reinvented itself to transcend the challenges of social distancing.

The video and accompanying blog were created by Council in conjunction with the tourism community, under the banner #FrankstonReinvented.

The campaign was launched on Monday 4 May and a week later (11 May), the video had received close to

50,000 views and the blog had attracted 1120 visits. For a range of resources including restaurant and café listings, activities for kids, ways to stay healthy, active and engaged and to find local businesses that are open and able to provide you the products and services you need to be comfortable while social distancing restrictions are still in place, head to visitfrankston.com and search 'Love Local Blogs'. Our businesses are here because you are. Support local, shop local.



View the #FrankstonReinvented video now on Facebook @VisitFrankston